

Customer Engagement Group

October 2023



Meeting Details

Meeting Purpose:	Wales & West Utilities Customer Engagement Group		
Meeting Chair Person:	Sian Callaghan		
Location Held:	Microsoft Teams meeting		
Date:	05/10/2023	Time:	10.00-13.00
Attendees:	Ben Saltmarsh, Phil Taylor, Elizabeth Warwick, David Robinson, Peter Haigh, Ian Dunstan, Christine Tate, Phil Smith, Robin Daniels, Rhodri Thomas		
Apologies:	Mari Arthur, Stephen Offley		
Actions to be document by:	Emma Summerhayes		

Agenda Items

Item	Topic	Time	Lead
1	Actions from previous meeting	10.00-10.15	SC
2	WWU Business Performance Update to GD2 outputs	10.15-10.45	DR
3	RIIO 3 Business Plan Update	10.45-11.25	ID
4	Break	11.25-11.35	
5	WWU Environment Plan/Fleet Update	11.35-12.00	RT/SO
6	CEG Independent Time	12.00-13.00	All
	Close	13.00	