

Job Title	Physical and Personnel Security Manager
Department	IT (Cyber Resilience)
Reports to	Senior Physical Security Manager
Grade	Grade 6
Purpose & Overview	<p>The role is essential to ensuring Wales & West Utilities (WWU) fulfil its obligations in the management of physical security across the enterprise. As an organisation that manages and runs Critical National Infrastructure (CNI) we need to ensure a robust and fit for purpose physical security strategy is in place that delivers the quality of controls required across the organisation, and in line with the Network & Information Systems Regulation (NIS) and the Cyber Assessment Framework.</p> <p>This role is expected to work at a national level to engage with organisations such as The Office of Gas and Electricity Markets (Ofgem), Department for Energy Security and Net Zero (DESNZ), National Protective Security Authority (NPSA), articulating national policy into WWU strategy.</p> <p>The scope of this role covers all WWU sites, including offices, depots and all Gas operational sites.</p> <p>The incumbent will report to the Senior Physical Security Manager, with a primary responsibility to ensure the continuity of security measures at WWU.</p>
Key Accountabilities	<ul style="list-style-type: none"> • As a Physical and Personal Security Manager, you will play a pivotal role in safeguarding the assets and personnel of the organisation. • Liaison with the Counter Terrorism Security Advisers (CTSA) and Police on all physical security related matters. • Assist the Senior Physical Security Manager on associated investment plans, projects and programmes to advance WWU's physical security posture. • Support the ongoing development of the Physical Security Strategy. • Work closely with cross-functional teams to integrate physical security measures with overall organisational strategies. • Engage with internal and senior external stakeholders. • Assist the Senior Physical Security Manager with security incidents and security investigations. • Play a lead part in driving a security culture within WWU via security campaigns and workshops. • Conduct risk assessments and vulnerability analyses. • Design and oversee the installation of security systems, including alarms, surveillance cameras, and access control systems. • Conduct investigations into security incidents and prepare reports. <p>The role sits within the Cyber Resilience Team, but will be expected to liaise closely with other teams including Facilities, Asset Management, Electrical & Instrumentation, System Operations etc.</p>

	<p>The individual in this role bears responsibility for facilitating the implementation of processes, procedures, policies, and standards pertaining to both physical security and personal security. Their accountability extends to the seamless integration and operationalisation of these elements within the practices and behaviours of teams and departments across WWU.</p>
Technical Know-How & Skills	<ul style="list-style-type: none"> • A background in managing security for Critical National Infrastructure, or sites where a national security standard is important. • Technical understanding of Physical security systems. • Experience of liaising with relevant national bodies such as those mentioned above NPSA, CTSA, DEZNZ. • Proven experience of undertaking detailed physical security risk assessments, using relevant standards and best practice. • Sourcing and application of threat intelligence and ensuring it feeds into ongoing risk assessments and overarching security strategies and plans. • Assisting with staff training and awareness.
Qualifications	<ul style="list-style-type: none"> • A degree in a related subject would be desirable but it's not a mandatory requirement. • Member of The Security Institute is desirable.
Job Dimensions	<ul style="list-style-type: none"> • Prospective candidates for this role must be willing to acquire NSV clearance, a process sponsored by WWU.