

Job Title	IT Test Manager
Reports To	IT Programme Manager
Grade	Grade 6

Purpose	<p>This role will report into the IT department. You should ideally have previous experience in delivering IT testing strategies and implementing test plans based upon this strategy across a range of systems. You should also be adept at delivering test plans for multiple projects in a largely outsourced environment.</p> <p>You will need to work at all levels of the organisation, experienced with handling multiple project testing requirements and stakeholders concurrently. You will provide advice on testing of complex programmes, including presenting to senior management and wider teams, ensuring policy and strategy in areas of system testing.</p> <p>You will report directly to the IT Programme Manager and will work closely with IT Business Analysts, IT Project Managers and key business sponsors and stakeholders to define and deliver testing requirements for multiple projects in the IT Capex Programme of work.</p>
Key Accountabilities	<ul style="list-style-type: none"> • Develop and take ownership of WWU IT Test Strategy. • Responsible for all aspects of provision of the Testing services (management, support, development & delivery) and the management of testing resources. • Work alongside IT Team colleagues & business stakeholders to define project test plans. • Leading, planning and managing the system testing in multiple, concurrent, complex IT projects. • Manage the testing lifecycle for projects ensuring they meet requirements and adhere to the appropriate testing strategy. Responsibility to ensure all test lifecycle phases are completed. These include Systems and Integration Testing (SIT), Operational Acceptance Testing (OAT), User Assurance Testing (UAT), Regression Testing and Performance Testing. Responsible for planning the resolution of identified issues in a timely and controlled manner. • During the “Test Execution” phase you will supervise the testing process to ensure alignment to project plan. Additionally, the test manager must ensure that participants receive timely and accurate reports on test outcomes. • Analyse complex IT, business and clinical processes to produce Test Strategies, Test Plans, Test Cases and Test Scripts that reflect the working practices of the areas where a system is to be deployed. • Develop test plans and procedures to ensure that systems are stable, maintainable, meet usability criteria, provide accurate information and meet the required specification. • Test Execution and Reporting: Maintain open lines of communication and managing stakeholders • Establish and maintain communication channels between the business shareholders, testers, developers, and management. All project stakeholders should be kept up to date on the status of testing operations & any problems or concerns via regular reports & updates.
Technical Know-How & Skills	<ul style="list-style-type: none"> • Considerable IT Testing experience, across multiple diverse and complex projects • Previous utilities experience or experience in a similar regulated environment is desirable • Project implementation expertise • Contractual/Commercial awareness and experience

	<ul style="list-style-type: none"> • Process and Governance design and implementation expertise • Vendor and customer management • Complex problem solver • Flexible in terms of role and responsibilities • Hard working Team player • Excellent written and verbal communication skills
Qualifications	<ul style="list-style-type: none"> • Degree level education is desirable • ISTQB Testing Certification is desirable • Awareness of Prince 2 Practitioner or similar Project management methodology • ITIL experience / qualification (helpful for interaction with IT Operations and Acceptance into Service) • Have significant prior experience in projects as a Test Manager • Hands on Technical experience in Manual/Automated, Integration and load testing • Experience of implementing Test Frameworks