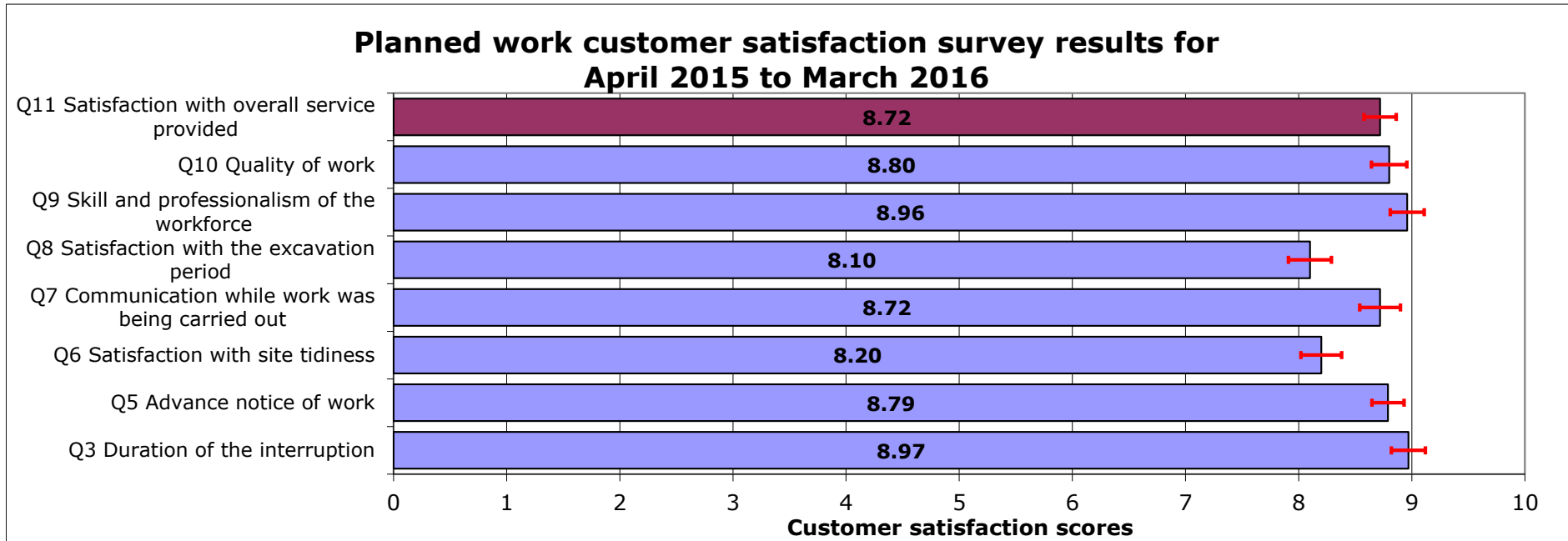
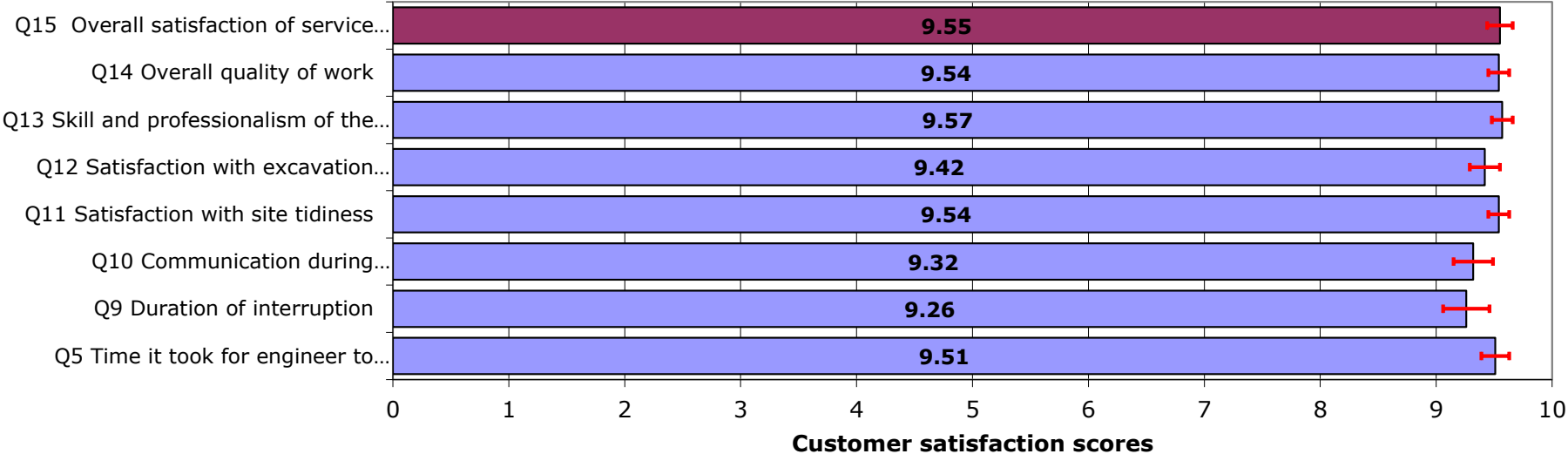


YEARLY CUSTOMER SATISFACTION SURVEY RESULTS



Emergency response & repair customer survey results for April 2015 to March 2016



Connections customer satisfaction survey results for April 2015 to March 2016

