

Registered No. 05046791

Wales & West Utilities Limited

**Consolidated Regulatory accounts
For the year ended 31 March 2014**

Contents

Page

Important information	1
The obligation to produce Consolidated Regulatory accounts	1
Directors and advisors	3
Strategic report	4
Report of the directors	16
Corporate governance statement	20
Directors' responsibilities for preparing separate Consolidated Regulatory accounts	24
Independent auditor's report to the Gas and Electricity Markets Authority and directors of Wales & West Utilities Limited	25
Accounts	
Consolidated profit and loss account	27
Consolidated statement of total recognised gains and losses	28
Consolidated reconciliation of movements in shareholders' deficit	28
Consolidated balance sheet	29
Consolidated cashflow statement	30
Principal accounting policies	31
Notes to the Consolidated Regulatory accounts for the year ended 31 March 2014	35

Important information

Important Information

Wales & West Utilities Limited (“the Company”) is a regulated gas distribution business owning and operating the principal Gas Distribution Network in Wales and the South West of England consisting of some 32,400 kilometres of mains pipeline and a further 2,400 kilometres of Local Transmission Pipeline. The Company operates under a Gas Transporters’ Licence granted by The Gas and Electricity Markets Authority (the “Regulator”) and is responsible for the safety, development, maintenance and daily operation of the Gas Distribution Network which it owns. Gas is transported on behalf of approximately 30 gas shippers through the Company’s distribution pipelines to around 2.5 million consumers.

The Company is a privately owned Company. Details of the immediate and ultimate parent companies are set out in note 25 to the Consolidated Regulatory accounts.

The obligation to produce Consolidated Regulatory accounts

The obligation to produce Consolidated Regulatory accounts is placed on the Company by Standard Special Condition A30 (“the Condition”) of the Gas Transporters’ Licence (“the Licence”) granted under the Gas Act 1986 (“The Gas Act”). The principal requirements of the Condition, in respect of the financial year ended 31 March 2014, are that the consolidated regulatory accounts must:

- fairly represent the revenues, costs, assets, liabilities, reserves and provisions of, or reasonably attributed to, that business. Taxation, capital liabilities and interest thereon are only attributed to individual businesses to the extent that they relate principally to those businesses;
- have the same content and format as the Consolidated Financial Statements of the Company and conform to UK Generally Accepted Accounting Practice, in so far as is reasonably practicable;
- separately show, in appropriate detail, the amounts of revenues, costs, assets, liabilities, reserves or provisions which have been charged from or to any business in the Wales & West Gas Networks (Holdings) Limited Group, or which have been determined by apportionment (“Charges and apportionments”);
- be subject to audit by the Company’s statutory auditor; and
- be published, except for the information on charges and apportionments.

These accounts are therefore produced in compliance with, and solely for the purposes of, the Condition and no reliance may be placed on them and no responsibility is assumed for them for any other purpose whatsoever.

Consolidated Regulatory accounts have been prepared for Wales & West Utilities Limited and its wholly owned subsidiary, Wales & West Utilities Finance plc (together referred to as “the Group”), in order to disclose the external borrowings which the Group has entered into to fund the Company’s activities; accordingly no Company balance sheet is included within these Consolidated Regulatory accounts.

All of the trading activity of the Group is performed by the Company, whereas the external borrowings have been entered into by the Company and its wholly owned subsidiary, Wales & West Utilities Finance plc.

Important information (continued)

Regulatory ring-fence

The Company Licence contains special “ring-fence conditions”, which include requirements on the Company:

- to only carry on certain activities;
- to ensure that it has sufficient management and financial resources to carry out its business;
- to use reasonable endeavours to maintain an investment grade credit rating as the issuer of corporate debt; and
- to deal on an arm’s length basis and on normal commercial terms with other companies in the Group and not to give new guarantees for them.

If the Company is in material default of any of the ring-fence conditions it can be prohibited from declaring and paying a dividend.

Transportation business

The transportation business comprises the development, administration, maintenance and operation of the Company’s gas transportation system and the supply of gas transportation services.

Metering business

The metering business comprises the provision of metering services, which includes the provision, installation and maintenance of gas metering equipment. It is subject to price control in respect of the provision of domestic services.

De-minimis

The de-minimis activities of the Company are not subject to price control, but must be carried on within the terms of the Licence. These terms include restrictions on the level of those activities with respect to the overall level of the regulated businesses, unless The Gas and Electricity Markets Authority (the “Regulator”) has otherwise consented.

Other activities

Other activities as set out in Standard Special Condition A30 paragraph 1(f) comprise those activities to which the Licence relates to which the Regulator has given its consent in writing in accordance with sub-paragraph 3(d) of Standard Special Condition A36 (Restriction on Activity and Financial Ring Fencing). These activities are specifically the service agreements entered into with National Grid Gas plc (“NGG”) on sale of the network. These activities would otherwise have been classed as de-minimis. All de-minimis and other activities arise as a result of the transportation business. These activities are not subject to price control.

Directors and advisors

Directors

Andrew Hunter	Chairman (R)
Graham Edwards	Chief Executive Officer (H)
Dominic Chan	(A, R, H, T)
Grant Hawkins*	(A)
Edmond Ip	
Hing Lam Kam	(R)
Duncan Macrae	(A, R, H, T)
Michael Pavia*	(A, H, T)
Charles Tsai	
Neil McGee	(Alternate Director to Dominic Chan)
Neil Henson	(Alternate Director to Graham Edwards)
Wendy Tong-Barnes	(Alternate Director to Hing Lam Kam)

* Independent non-executive director

(A) *Member of the Audit Committee of Wales & West Utilities Limited*

(R) *Member of the Remuneration Committee*

(H) *Member of the Health & Safety Committee*

(T) *Member of the Treasury Committee*

Company Secretary and registered office

Paul Millar

Wales & West House, Spooner Close, Celtic Springs, Coedkernew, Newport, NP10 8FZ

Independent auditor

Deloitte LLP

Chartered Accountants and Statutory Auditor

5 Callaghan Square, Cardiff, United Kingdom

Principal bankers

Barclays Bank plc

One Churchill Place, London, E14 5HP

Strategic report

Strategy and objectives

Wales & West Utilities Limited group's ("Company" or "Group" as the context requires) strategy is to continue to maintain the Gas Distribution Network for which it is responsible in Wales and the South West of England as required under its Gas Transporters' Licence and by the Health and Safety Executive ("HSE"), whilst providing appropriate levels of customer and consumer service. Maintenance of the distribution network includes development to increase the number of consumers connected as well as regular repair and replacement to ensure that it is kept in a good state of repair.

As a regulated business the Company is subject to price controls set by the Office of Gas and Electricity Markets ("Ofgem") which define its allowed revenues. The five year price control to which the Company was subject ended on 31 March 2013. This was replaced by an eight year control which commenced on 1 April 2013 under Ofgem's new RIIO (Revenue = Incentives, Innovation and Outputs) principles. The Company submitted to Ofgem its proposed business plan and funding requirements for the eight year period from 1 April 2013 to 31 March 2021; Ofgem issued its Final Proposals on allowances for the next price control period in December 2012 which the Company accepted. This price control defined allowed revenue in respect of operating expenditure, capital expenditure, replacement expenditure and a return on the Company's investment in the gas infrastructure asset.

Under this price control, Ofgem has stated that it may perform a mid-term review of the operation of the control for the first four years. It is currently anticipated that this review will be restricted to changes in obligations on the Gas Distribution Networks as a result of legislation changes, and improved understanding of the outputs measures introduced for the first time as part of the RIIO-GD1 price control.

In maintaining the Gas Distribution Network, the Company expects to operate within the revenue constraints placed on it by Ofgem as part of the price control settlement. It also anticipates earning incentive income through exceeding certain targets set by Ofgem as part of the RIIO-GD1 price control.

In addition to the revenues permitted by Ofgem, the Company earns other revenues, predominantly through gas meter work. The Company aims to continue undertaking this work, where it is of benefit to the Company. However, it is anticipated that revenue will reduce with the planned introduction of smart metering across the UK's population of domestic electricity and gas meters.

The business model

Business environment

The Gas Distribution and Transmission Network in Great Britain comprises the National Transmission System and eight Gas Distribution Networks. The National Transmission System is owned and operated by companies within the National Grid plc group.

The Company operates one of the independently owned Gas Distribution Networks comprising the Wales and South West of England local distribution zones. Three other distribution networks are owned by independent operators. National Grid retained the remaining four local Gas Distribution Networks. Together these eight companies represent the large majority of the Gas Distribution Network in Great Britain. The gas transportation business comprises the development, administration, maintenance and operation of the Company's gas transportation system and the supply of gas transportation services.

There are other independent gas transporters which operate within the principal area of the Company's operation and the Company has contractual arrangements in place with them to ensure the safe passage of gas to their networks.

Strategic report

The business model (continued)

Business environment (continued)

In addition to its gas distribution role, the Company also has obligations under its Gas Transporters' Licence to:

- provide 24 hour emergency response to all public reported gas escapes in Wales and South West England, irrespective of the cause (the significant majority of which are unrelated to the Company's distribution network);
- connect gas consumers to the distribution network, unless the consumer chooses to use another party to provide the connection;
- provide meters to certain consumers if the consumer's gas supplier has not made alternative arrangements; and
- under contractual arrangements with gas suppliers, to provide and maintain gas meters for some consumers.

Regulatory environment

The gas distribution business of the Company is regulated by Ofgem. Ofgem operates under the direction and governance of The Gas and Electricity Markets Authority (the "Regulator"), which makes all major decisions and sets policy priorities for Ofgem. The mechanism for regulation of the Company's activities in gas distribution and metering is derived from:

- the Gas Act 1986 (as amended);
- the terms of its Gas Transporters' Licence granted under Section 7 of this Act; and
- the Utilities Act 2000.

The Company is also regulated by the Health and Safety Executive.

Results and operating performance

All of the trading activity of the Group is performed by the Company, whereas the external borrowings have been entered into by the Company and its wholly owned subsidiary, Wales & West Utilities Finance plc. Consolidated Regulatory accounts have been prepared in order to disclose the external borrowings which the Group has entered into to fund the Company's activities.

The consolidated loss on ordinary activities before taxation amounted to £39.6m for the year ended 31 March 2014 (2013: loss of £110.2m). The consolidated loss attributable to shareholders amounted to £31.0m for the year ended 31 March 2014 (2013: £103.4m).

The results of the Group for the year ended 31 March 2014 are set out in the Consolidated Profit and Loss account on page 27.

Wales & West Utilities Limited ("the Company") replaced 432kms of gas mains and undertook work on the related gas service pipes running from the gas mains to the properties of gas consumers at a cost of £72.1m (2013: 406kms at a cost of £79.0m). The work was undertaken either because:

- i) mains were identified as requiring replacement under a programme defined by the Health & Safety Executive where the majority of metallic mains within 30 metres of a dwelling are being replaced with plastic alternatives over a period of 30 years; or
- ii) the overall condition of the metallic main warranted replacement; or
- iii) of a request (usually through a local authority as a result of a highways project) to move the gas infrastructure.

Strategic report (continued)

The business model (continued)

Results and operating performance (continued)

A further £1.3m (2013: £12.9m) was spent on Local Transmission System (“LTS”) replacement projects.

Under Generally Accepted Accounting Practices in the United Kingdom these costs are charged as an operating cost.

In addition, during the year ended 31 March 2014, the Group invested £59.7m (2013: £76.3m), against which consumers contributed £9.9m (2013: £8.1m), on expanding and improving the Gas Distribution Network.

Organisational restructure

An organisational restructure was undertaken between October and December 2012 to allow realignment of core activities with the aim of improving the efficiency and effectiveness of the organisation. The cost was £13.0m; saving £3.0m on the estimated restructuring accrual as at 31 March 2013, and payments were largely incurred during the year ended 31 March 2014. The restructure resulted in a manpower reduction of 139 people which was achieved through a voluntary redundancy programme. The new organisational structure was effective from 1 January 2013 with employees placed on gardening leave where possible prior to a leaving date of 2 April 2013.

Business review

The Group’s operating performance over the past year has been satisfactory, with all regulatory standards of performance being achieved. In addition targets in response to reported possible gas escapes were met, both within one and two hour time frames. The standards for achieving connections quotations and for completing connections activities within agreed timescales were also both met. There were 2,519 (2013: 2,208) complaints in the year. The definition of a complaint is reported in accordance with The Gas and Electricity (Consumer Complaint Handling Standards) Regulations.

There were six (2013: five) lost time injuries (“LTIs”) to direct and contract labour during the year. Four LTIs were sustained through direct labour, none of which related to road traffic incidents (2013: three, two road traffic incidents) and two through our contract partners (2013: two).

In addition to meeting all regulatory operational standards for the year, the Group also continued to work to improve operational efficiency by introducing new working patterns and focusing on resource utilisation.

Financial review

Basis of accounting

The accounts present the Group’s results for the year ended 31 March 2014 and the financial position as at 31 March 2014. They have been prepared using the accounting policies shown on pages 31 to 34, have the same content and format as the Consolidated Statutory Financial Statements of the Group and conform to Generally Accepted Accounting Practice in the United Kingdom, in so far as is reasonably practicable.

There were no changes in accounting policies adopted during the year.

Strategic report (continued)

The business model (continued)

Financial review (continued)

Segmental reporting

In addition to providing the overall results and financial position within these Consolidated Regulatory accounts, the Company provides a breakdown of those results and balances into a number of different business segments as required by the Licence.

Liquidity, resources and capital expenditure

Net cash inflow from operations amounted to £165.6m (2013: £92.0m).

Investing activities absorbed net cash of £52.2m (2013: £66.4m) and net financing costs amounted to £104.2m (2013: £180.6m).

Cash flow forecasting

Both short term and long term cashflow forecasts are produced frequently to assist in identifying the liquidity requirements of the Group.

Borrowings and financing

Details of net borrowings of £1,404.0m (2013: £1,399.5m) are set out in notes 9 and 10 and gross borrowings of £1,405.0m (2013: £1,405.0m) in note 11. Details of the Group's approach to financial risk management are set out in the Strategic report on pages 11 and 12.

Details of the financial instruments (swaps) entered into by the Company, with a fair value (net liability) of £532.2m (2013: £600.3m) are set out in note 12.

At 31 March 2014 Wales & West Utilities Finance plc ("WWUF"), the Company's subsidiary, had in issue a series of bonds, all of which are listed on the London Stock Exchange. Details of these issuances are set out below:

Nominal value	Coupon	Class	Issue date	Redemption date
£250m	6.25%	A	10 July 2009	30 November 2021
£200m	5.125%	A	2 December 2009	2 December 2016
£300m	5.75%	A	31 March 2010	29 March 2030
£100m	2.496% Index linked	A	31 March 2010	22 August 2035
£115m	6.75%*	B	31 March 2010	17 December 2018/2036*
£250m	4.625%	A	4 November 2011	13 December 2023
£150m	5.0%	A	4 November 2011	7 March 2028

* Legal maturity of the bond is 2036; however, the bond can be redeemed at the Group's sole option in 2018. If not redeemed in December 2018, the coupon for the bond increases to 3 month LIBOR + 9.4%, therefore management intends to refinance these borrowings by 2018 and as a result borrowings are disclosed as maturing within five years.

All of the bonds are unconditionally and irrevocably guaranteed by the Company and its parent, Wales & West Utilities Holdings Limited, pursuant to a guarantee and security agreement entered into over the entire property, assets, rights and undertakings of each guarantor, in the case of the Company to the extent permitted by the Gas Act and its Gas Transporters' Licence.

Strategic report (continued)

The business model (continued)

The cumulative net proceeds of the issue of these bonds, of £1,347.5m, were lent by WWUF to the Company to repay its existing financing and to fund further capital investment.

Shareholder deficit

Shareholder deficit at 31 March 2014 amounted to £920.8m (2013: £875.7m) as a result of the retained loss of £31.0m for the year ended 31 March 2014 (2013: loss of £103.4m) and a loss on the Pension Scheme of £14.1m within the statement of total recognised gains and losses (2013: loss of £33.7m).

Performance

The directors consider that the Group has performed satisfactorily during the year. Details of the turnover, operating profit and summary cashflow are set out below.

Key financial performance measures of the Group were operating cash flow, including management of working capital, and controllable costs.

	2013/14	2012/13	2011/12	2010/11	2009/10
	£m	£m	£m	£m	£m
Turnover	415.5	371.5	350.9	312.8	314.1
Operating costs before replacement expenditure, exceptional items and depreciation	(146.6)	(141.5)	(116.6)	(114.2)	(112.7)
Operating profit before replacement expenditure, exceptional items and depreciation	268.9	230.0	234.3	198.6	201.4
Loss after tax	(31.0)	(103.4)	(119.5)	(114.6)	(89.7)
Operating cashflows	165.6	92.0	116.3	117.7	114.7

Details of the ownership of the Company are included in note 25. There were no movements in the authorised and issued share capital of the Company in the year.

Fixed assets

Investment in the network is required for the security of the gas supply and the safety of the public. Gross capital expenditure in the Company's network was £59.7m (2013: £76.3m), offset by capital contributions of £9.9m (2013: £8.1m) and net replacement expenditure was £73.4m (2013: £91.9m) in the year to 31 March 2014.

Freehold land and buildings are carried in the accounts at historic cost of £14.6m (2013: £7.4m). In the opinion of the directors there was no significant difference between the book values of property and market values at 31 March 2014.

Strategic report (continued)

The business model (continued)

Contractual relationships

The Group has contractual relationships with many parties including directors, employees, suppliers and banking groups. However, none are considered essential in terms of their effect on the business of the Group except the relationship with Xoserve Limited, a Company which provides gas throughput and billing information to the Group which is used by the Group in setting its regulated gas distribution charges to gas transporters.

Future developments

The Group is a regulated gas distribution business owning and operating the principal Gas Distribution Network in Wales and the South West of England; we do not envisage any material changes in the activity of the Group for the foreseeable future. Other than those matters referred to above, there were no significant developments within the Group that occurred during the financial year under review.

The Group expects to continue to safely maintain and develop the Gas Distribution Network for the benefit of stakeholders in accordance with the Gas Transporters' Licence granted by the Gas and Electricity Markets Authority (the "Regulator"). The Group has a good record against its Key Performance measures as set out below and aims to maintain this position into the future.

Key performance measures

The Group uses a number of key measures of operational and financial performance to plan and monitor its business activities. These measures are principally focused on the safe and effective operation of the gas network infrastructure asset. Measures of operational performance include:

- process safety – safety of the gas transportation assets;
- occupational health and safety - injuries, near misses and ill health;
- environment – waste disposal, energy usage and use of natural resources;
- the management of controllable costs in relation to the regulated business;
- the achievement of service levels and the minimisation of complaints;
- achievement of capital and replacement programme targets and cost efficiency; and
- the reliability of the Gas Distribution Network and other customer facing quality of service measures.

The directors believe that safety is paramount and consequently the Group measures the level of injuries, incidents and near misses as a key operational performance indicator. In addition, process safety measures have been devised to measure both the 'health' of the assets and their impact on the environment and the communities in which the Group works. Contractor performance is measured in the same way as direct employees.

Strategic report (continued)

The business model (continued)

Key performance measures (continued)

Operational reliability is a core measure of the Group's success, and it is an important part of the Group's relationships with Ofgem and the public. Reliability of the Gas Distribution Network is monitored in a number of ways, including the number and duration of interruptions to consumers' gas supplies. The Group is required by Ofgem to meet a number of different service targets ("Overall Standards"), including attendance at gas escapes and notifying consumers in advance of planned interruptions. The Company's Licence also requires it to meet certain service targets for connections. Performance against these standards is reported to senior management every month and is reportable to Ofgem on a quarterly basis. Compensation payments are made to consumers under the Gas (Standards of Performance) Regulations 2005, in the regrettable event that certain service standards are not met. Compensation payments for the year ended 31 March 2014 amounted to £144,070 (2013: £123,790).

The Company measures service quality to assess the performance of management and staff in serving consumers, including a quarterly survey which is undertaken by an independent market research company, the results of which are published on the Company's website and are reported to Ofgem.

All regulatory standards of performance were achieved in the year to 31 March 2014 and the year to 31 March 2013.

Key operational performance measures were:

	Target	2013/14	2012/13	2011/12	2010/11	2009/10
Responding to gas escapes						
1 hour target for uncontrolled escapes	97.0%	98.3%	98.3%	98.6%	98.5%	97.6%
2 hour target for controlled escapes	97.0%	99.4%	99.4%	99.6%	99.4%	99.1%
Standards of performance						
Issuing quotations	90.0%	98.7%	98.7%	99.1%	99.2%	99.1%
Offer dates for work start and finish	90.0%	99.9%	99.8%	99.9%	99.9%	99.9%
Jobs completed on agreed dates	90.0%	94.6%	96.3%	95.2%	94.3%	95.9%
Responding to complaints		99.8%	100.0%	99.3%	99.1%	99.4%
Customer complaints						
Number of complaints		2,519	2,208	2,161	720	513
Number of jobs undertaken		234,584	218,572	150,000	157,192	161,930
Percentage complaints		1.1%	1.0%	1.4%	0.4%	0.3%
Reported complaints						
Ombudsman service		-	-	-	2	3

Reported complaints are reported in accordance with The Gas and Electricity (Consumer Complaint Handling Standards) Regulations.

Key financial performance measures of the Group were operating cash flow, including management of working capital, and controllable costs are included on page 8.

Strategic report (continued)

Principal risks and uncertainties

The management of the business and the execution of the Group and Company's strategy are subject to a number of risks. The Group has embedded risk management into its business decision-making process. Within the business, the risk management process is based on assessments of operational risk, including safety, financial and other business or project risks. Key business units prepare and maintain risk registers that capture their key risks and the actions being taken to manage them. Senior Managers are involved in the risk review process, owning the resulting key strategic risks that sit above the operational risks identified in the units. Each identified risk has an Executive or Senior Manager who is responsible for monitoring and reporting against it.

The key business risks facing the Company are set out below:

Operational

- maintenance of the Gas Distribution Network and security of supply;
- health, safety and environmental compliance;
- appropriate investment in the network asset; and
- meeting mains replacement targets.

Regulatory

- compliance with the Company's licence obligations and standards of service; and
- impact of future price controls determined by Ofgem, including the effect of incentive mechanisms.

Employee

- retention of key individuals and the ability to recruit people with the right experience and skills from the local community.

The Group has a comprehensive approach to risk. The systems and processes implemented by the Group, together with the recruitment of appropriately qualified staff, are designed to mitigate the risks identified above. In addition, the Group undertakes regular reviews of its compliance with the requirements of the Gas Licence, standards of service and obligations with the Health & Safety Executive.

If more than one event occurs, it is possible that the overall effect of such events would compound the possible adverse effects on the Company.

On an annual basis, the Board, as the body with overall responsibility for the Group's system of internal control and for the monitoring of its effectiveness, undertakes a review of the internal processes and a key part of that process is the receipt of a Letter of Assurance from the Chief Executive, which consolidates the key matters of interest raised through the year end processes undertaken by the Group.

Financial risk management

The Group's operations expose it to a variety of financial risks that include the effects of changes in debt and commodity market prices, credit risk, liquidity risk and interest rate risk. The Group has in place a risk management programme that seeks to limit adverse effects on the financial performance of the Company by monitoring levels of debt finance and related finance costs. The Group also uses derivative financial instruments to manage interest rate cost and inflation risk. The Group does not use derivative financial instruments for speculative purposes.

Strategic report (continued)

Principal risks and uncertainties (continued)

Financial risk management (continued)

The directors have delegated the responsibility of monitoring financial risk management to the Treasury Committee, a sub-committee of the Board. However, key decisions of the Treasury Committee are referred back to the Board for ratification. The policies set by the Board are implemented by the Group's finance department.

Commodity price risk

The Company is exposed to commodity price risk through the purchase of "shrinkage gas" as a result of its operations. Shrinkage gas is that gas which the Company consumes during its operational activity and comprises gas used by the gas distribution business, the gas which leaks from the distribution network (fugitive emissions) and gas stolen from the network. This risk is managed through appropriate commodity purchases in the forward market.

Credit risk

The Company has implemented policies that require appropriate credit checks on potential customers before sales are made. The amount of exposure to any individual counterparty is subject to a limit, which is reassessed on a regular basis.

Credit risk arises from cash at bank, deposits with banks and financial institutions and credit exposures to customers. For banks and financial institutions, only independently rated parties with a minimum short term rating of A1 with Standard & Poor's and F1 with Fitch are accepted.

The amount of credit given to Gas Shippers is governed by Uniform Network Code ("UNC") regulations and guidelines. This provides for defined levels of unsecured credit with Gas Shippers based on their Investment Grade Ratings ("IGRs") with any excess credit amounts being secured by Letters of Credit, Parent Company Guarantees or by way of Prepayment.

The value at risk is monitored on a daily basis and is again regulated by UNC criteria allowing a maximum credit limit usage of 100% (2013: 100%) which, if exceeded, allows the Company to apply sanctions.

The Company's overall exposure is also monitored and approved having regard to the levels of exposure within each IGR category.

Liquidity and interest rate cashflow risk

The Company actively maintains long term debt finance that is designed to ensure the Company has sufficient available funds for operations. The Company has both interest bearing assets and interest bearing liabilities. Interest bearing assets are cash and current asset investments, which bear interest at variable or short-term fixed rates. The Company has a policy of hedging a proportion of debt through interest rate swaps in order to fix interest rates and give greater certainty over future cashflows.

Strategic report (continued)

Corporate and social responsibility

Health, safety, environment, social and community

Safety

The Company's objective is to achieve zero work-related injuries, zero work-related ill health and zero injuries to the public. Over the last year, there were six (direct labour: four, none of which were road traffic accidents, contract labour: two) (2013: five direct labour: three, two road traffic incidents, contract labour: two) LTIs between direct and contract labour, giving a 12 month frequency rate of 0.12 LTIs/100,000 hours worked (2013: 0.04 LTIs/100,000 hours worked).

The Company continues to make progress in the management of occupational illnesses with a comprehensive health surveillance and occupational health programme for industrial employees.

The safety challenge is significant. With a deployed work force (including contractors) of around 2,000, a multi-million pound replacement programme and the Company's core role of managing the safe and secure delivery of gas, the Company works in meeting this challenge by having a comprehensive management system designed and certified to standards such as PAS 55 and ISO 14001, with a structured risk management process at its core.

The Company believes that its safety performance is amongst the leaders in the sector. This position is targeted at being maintained through continued, vigilant implementation of its health, safety and environmental procedures. Nurturing a safety aware culture within the Company's workforce that sees accountability resting with line management, employees and contract partners is a key element in the Company achieving this target.

Environment

The Company is also proud of its environmental achievements and maintained certification to ISO 14001. By utilising and developing industry-wide best practices, the Company has reduced its environmental impact. Key areas of focus have been climate change, the disposal of waste to landfill and the use of quarried stone. Environmental impact is a key focus for the Company going forward, with the Company looking for ways to minimise its environmental impact.

Social and community

The Company aims to be a socially responsible citizen in the region covered by the network. The Company is working to help combat fuel poverty in the region by working with Warm Wales (incorporating Integrated Energy Services), a community interest company, and Centrica to invest in network extensions with in-house projects by social landlords and local authorities to further improve energy efficiency and sustainability.

Gender diversity

The Group employed the following mix of staff as at 31 March 2014:-

Number	Male	Female	Total
Executive and directors	16	1	17
Senior managers	31	9	40
Other employees	1,089	188	1,277
Total employees	1,136	198	1,334

Strategic report (continued)

Corporate and social responsibility (continued)

Gender diversity (continued)

The Group is based in the UK and aims for a workforce that is representative of the societies in which it operates.

The Group is committed to ensuring equal opportunities in recruitment, career development, promotion, training and reward for all employees.

Employment policies

The Group recognises that its employees are key to both the present and future success of the Group and supports the belief that, to maximise employee potential of every individual, there must be:

- a comprehensive framework of policies which are widely understood;
- investment in training and development;
- a supportive working environment; and
- employee participation and involvement in business matters.

All employees have regular opportunity to discuss their individual performance and development in a focused and proactive way. The Group seeks to maximise employees' potential by identifying and developing talent and skills.

A comprehensive communications programme has been developed and is led by the Executive Team and ranges from regular staff meetings and briefings to an in-house newsletter which provides employees with a wide range of business related information.

The Group continues to formally consult employees at all levels in the spirit of partnership and co-operation; the use of employee opinion and attitude surveys provide the Group with valuable information upon which it makes future policy decisions.

The Group offers equality of opportunity and support for disabled employees and maintains good links with external organisations to encourage involvement in the workplace of disabled members of the wider community.

The Group's policy for the employment of disabled persons gives full and fair consideration to all applications for employment made by such persons, having regard to their aptitudes and abilities and to the Group's operational requirements. Once employed, a career plan is developed so as to identify suitable opportunities for each disabled person. Arrangements are made, where possible, for retaining employees who become disabled, to enable them to perform work identified as appropriate to their aptitudes and abilities in line with the Group's operational requirements. The Group operates an in-house Occupational Health function which focuses on the health and well-being of the Group's workforce.

A comprehensive review of working arrangements was undertaken in conjunction with our Trade Unions to facilitate resource matching to workload. As a result a voluntary redundancy programme was undertaken between October and December 2012, with individuals leaving in April 2013 to allow realignment of core activities with the aim of improving the efficiency and effectiveness of the organisation.

Strategic report (continued)

Corporate and social responsibility (continued)

Employment policies (continued)

Training and development

The Group has consistently sought to recruit and retain the best employees in its local geography in order to provide the level of service which is expected.

The Group measures success in this area through employee retention. The Group had a turnover rate of 2.4%, (12.4% including leavers under the voluntary redundancy programme), in the year to 31 March 2014 (2013: 3.6%) and this compares favourably to the published 4 statistics which showed that the average turnover rate in UK industry during 2013 was 11.9% (2012: 12.7%).

To maintain appropriate retention rates the Group has continued its focus on succession planning and talent management so that workers with key skills and knowledge are retained and that there is a plan to replace them upon retirement.

The Company's Apprenticeship Programme is a three to four year training period, depending on the course of study undertaken; there are four purpose built in-house training centres for the apprentices to develop their practical and technical skills. Recruitment is undertaken on a targeted basis.

The age profile of the industrial workforce is high and the Group expect to see a large number of retirees during the next eight years and beyond (19% of the current workforce is expected to retire before 2021). Our apprentice population has been recruited into the areas of "Emergency", "Mechanical Engineering" and "Electrical & Instrumentation" – key areas where skills are not readily available in the external market and training times can be up to four years.

Ensuring continuity of the key skills required within the Industry and enabling a full and proper knowledge transfer to take place will see that the Group is well placed to effectively undertake its work going forward. The number of apprentices employed in the last nine years is 94, resulting in 13% of the industrial workforce joining the Company via the Company's Apprenticeship Programme.

Within the last nine years the Company has also directly employed some 250 people previously employed by the Group's contract partners. This has tangible benefits to both the employees and the Group; not least the fact that it further refreshes the workforce.

By order of the Board

P Millar

Company Secretary

31 July 2014

Report of the directors

The directors of the Wales & West Utilities Limited group (“the Group”) have pleasure in presenting their Consolidated Regulatory accounts for the year ended 31 March 2014 as presented on pages 27 to 67.

Share structures

At 31 March 2014, the authorised and issued share capital of the Company was 30,675,000 divided into ordinary shares of £1 each. Details of the share capital are given in note 16 to the Consolidated Regulatory accounts. All ordinary shares have the same rights, including the right to one vote at a general meeting, to an equal proportion of any dividend declared and payable, and to an equal amount of any surplus assets which are distributed in the event of a winding up.

Dividend on ordinary shares

The directors do not recommend the payment of a dividend in respect of the financial year (2013: £nil).

Going concern

The Group’s Consolidated Regulatory accounts have been prepared on the basis that the group is a going concern.

The business activities, together with the factors likely to affect its future development, performance and position, are set out in the Strategic Report. The risks that the business faces in the coming year and the mitigants which address these risks are set out on pages 11 and 12. The financial position of the Group, its cash flows and liquidity position are set out on pages 5 to 8.

Based on a careful consideration of the Groups’ budgets for 2014, its forecasts and medium term business plans for 2015/21 including capital expenditure plans, and taking into account the risks faced by the business, the directors believe that the Group is well placed to manage its business risks successfully. The review included considering the cash flow implications of the plans and comparing these with the Group’s cash resources and committed borrowing facilities and concluded that the Group and Company was in a position to meet its liabilities as they fall due.

The directors have a reasonable expectation that the Group has adequate resources to continue in operational existence for the foreseeable future, thus they continue to adopt the going concern basis in preparing the Consolidated Regulatory Accounts.

Qualifying indemnity

On 5 June 2008, the Group entered into a qualifying indemnity, as it is permitted to do pursuant to section 235 of the Companies Act 2006, in favour of a director/s of the Group’s subsidiary, Wales & West Pension Scheme Trustees Limited; where a director is acting as trustee of an occupational pension scheme to protect him/her against liability.

Directors’ liability insurance

The Group has entered into deeds of indemnity for the benefit of each director of the Group in respect of liabilities to which they may become liable in their capacity as director of the Group and of any Company in the Group. These indemnities are qualifying third party indemnity provisions for the purposes of section 234 of the Companies Act 2006 and were in force during the financial year and also at the date of approval of the Consolidated Regulatory accounts.

Directors’ service contracts and remuneration

Details of directors’ remuneration are set out in note 2(a).

Report of the directors (continued)

Directors' interests

There were no significant contracts subsisting during or at the end of the year with the Group in which any director is or was interested (other than service contracts).

None of the directors has or has had a beneficial interest in the shares of the Company.

Contributions for political purposes

During the year ended 31 March 2014, there have been no political donations (2013: £nil).

Directors

The names of the current directors of the Company are shown on page 3.

Changes in directors during the year and up to the date of signature of the Consolidated Regulatory accounts are shown below; all other directors served throughout the period:

Grant Hawkins	Appointed director - 26 March 2014
Charles Tsai	Appointed full director from 28 February 2014 - (Resigned as alternate director on 28 February 2014)
Neil Henson	Appointed alternate director - 18 July 2013
Sui See Yuen	Resigned director - 28 February 2014

Company Secretary

The name of the current Company Secretary of the Company is shown on page 3.

Changes in the Company Secretary during the year and up to the date of signature of the Consolidated Regulatory accounts are shown below:

Christopher Talbot	Resigned - 1 September 2013
Paul Millar	Appointed - 2 September 2013

Carbon reporting

Our report reflects the carbon emissions across all our work streams and the geography within which we operate. It includes all occupied buildings whether owned by the Company or leased from third parties and operational installations where gas and electricity is used. The report also includes Scope 3 emissions for vehicles used by our primary contractors and emissions associated with primary suppliers.

Report of the directors (continued)

Carbon reporting (continued)

Performance report

An overview of our total emissions performance is shown below:

Assessment parameters

Baseline year	1 April 2012 to 31 March 2013
Consolidation approach	Financial control
Boundary summary	All processes and all facilities either owned or under financial control are included; this includes locations that are rented from third parties in respect of the consumption of Electricity & Gas
Consistency with the financial statements	Energy Use includes locations that are rented from third parties and refers to Electricity & Gas
Emission factor data source	Defra June & October 2013
Assessment methodology	The Greenhouse Gas Protocol and ISO 14064-1 (2006)
Materiality threshold	A materiality threshold of 1% of total emissions (some 170 tonnes CO ₂ e) has been applied
Intensity ratio	Emissions per £m revenue
Target	16% reduction in reportable leakage emissions by 2020/21, from a 2012/13 baseline 10% reduction in other business emissions by 2020/21, from a 2012/13 baseline
Independent assurance/verification	Data has not been independently verified/assured

Carbon emissions

	2013/2014		2012/2013		Movement from prior year (reduction)/increase		
	tCO ₂ e	tCO ₂ e/£m	tCO ₂ e	tCO ₂ e/£m	tCO ₂ e %	tCO ₂ e	tCO ₂ e/£m
Scope 1							
Network leakage (fugitive emissions)	471,111	1,145.21	481,600	1,296.00	(2.18)	(10,489)	(10.87)
Energy Consumption (Gas)	258	0.63	229	0.62	12.66	29	1.61
WWU Fleet (fuel consumption from direct commercial fleet vehicles)	7,848	19.08	8,141	21.91	(3.60)	(293)	(12.92)
WWU Cars (fuel consumption associated with business mileage)	1,088	2.65	1,190	3.20	(8.57)	(102)	(17.19)
	480,305	1,167.57	491,160	1,321.73	(2.21)	(10,855)	(10.92)
Scope 2							
Purchased electricity	2,492	6.06	3,199	8.61	(22.10)	(707)	(29.62)
Statutory total Scope 1 and Scope 2	482,797	1,173.63	494,359	1,330.34	(2.34)	(11,562)	(11.08)
Scope 3							
Polyethylene pipe & fittings	4,880	11.86	4,349	11.71	12.21	531	1.28
Primary contractor vehicles	757	1.84	909	2.45	(16.72)	(152)	24.90
	5,637	13.70	5,258	14.16	7.21	379	(3.24)
Total carbon emissions	488,434	1,187.33	499,617	1,344.50	(2.24)	(11,183)	11.00

Report of the directors (continued)

Carbon reporting (continued)

Overwhelmingly, our primary emissions were associated with losses from the Gas Distribution Network (fugitive emissions). These emissions are estimates of the gas lost from the distribution network we operate using the same models we use for reporting through to our regulator, Ofgem. These losses accounted for 96.4% (470,200 tonnes CO₂e) of our total emissions - this represents a reduction of 2.37% or 11,400 tonnes CO₂e when compared to the previous year. The remaining 3.6% (17,323 tonnes CO₂e) was associated with the other operational activities of the business; this includes transport, purchased energy and primary contractors. This is consistent with previous reporting periods and will continue to be directly related to our programme of abandoning old and inefficient gas mains as part of our agreed replacement programme with Ofgem, together with the benefits of improved pressure management across the gas infrastructure network.

The reductions in Network Leakage during the reporting period were primarily achieved by:

- abandonment of 432kms of metallic mains with approximately 42,000 services being replaced or transferred; and
- updating old and inefficient pressure management equipment and maintaining statutory average system pressures.

Based on the above, we will continue to focus our investment and resources on reducing our fugitive emissions from the Gas Distribution Network as the greatest reduction in emissions can be achieved in this area.

Disclosure of information to auditor

In the case of each person who is a director at the time when the report is approved under section 419 of the Companies Act 2006:

- so far as the director is aware, there is no relevant audit information of which the Group's auditor is unaware; and
- the director has taken all the steps that he/she ought to have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the Group's auditor is aware of that information.

By order of the Board

P Millar
Company Secretary
31 July 2014

Corporate governance statement

Statement of Compliance

The Company is not a listed Company, but is required to prepare a corporate governance statement as if it were by the requirements of Standard Special Condition A30 paragraph 4 (b) (v). As a result a number of specific requirements do not apply. This statement has been prepared solely for the Regulator to fulfil the requirements of Standard Special Condition A30 paragraph 4 (b) (v) and should not be relied upon by any other party or for any other purpose.

The Company is a private Company and is therefore not required to comply with the UK Corporate Governance Code (“the Code”) issued by the Financial Reporting Council. However, the Company has resolved to adopt such parts of the Code as are appropriate to its circumstances and to disclose the reasons for non-compliance for those parts of the Code considered inappropriate.

The Company has reviewed its compliance with the provisions of the Code which replaced the 2008 Combined Code, which was effective from June 2010.

Board of Directors

The Board is responsible to the shareholders for all aspects of the Group and Company’s performance and meets on a bi-monthly basis to review the strategic direction of all business activities and monitors performance against approved business plans and budgets.

Appointment to the Board is made in accordance with the articles of the Company.

The roles of Chairman (Andrew Hunter) and Chief Executive (Graham Edwards) are held separately. There is no standing Deputy Chairman. All directors have access to the advice and services of the Company Secretary who is responsible for ensuring that the Board procedures and applicable rules and regulations are observed. The directors other than the Chief Executive are independent of management and free from any business or other relationship with the Company, other than as shareholder representatives. Due to the nature of the Shareholder Agreement in place for the Wales & West Gas Networks (Holdings) Ltd Group which entitles each shareholder to a relevant number of seats on the Board of each entity in that group, WWU’s Shareholder Appointed board directors are representatives from each Shareholder. Therefore, the Shareholders are already appropriately protected as they are involved in making all the key business decisions. As such some aspects of the UK Corporate Governance Code are not applicable for the Group. All directors have full access to both the internal audit team, external auditor and to management. No director has a financial interest in the Company other than by way of their fees and shareholdings as disclosed in the report of the directors and their service is not pensionable. The Chairman has confirmed that he has sufficient time to undertake his duties as Chairman given his commitments outside the Group.

Michael Pavia and Grant Hawkins are considered to be independent non-executive directors.

During the year ended 31 March 2014, attendance at Board and Committee meetings has been quorate. Papers are circulated to the relevant directors in advance of the meetings and, where they have been unable to attend, any comments or issues are raised with management prior to the meeting.

Corporate governance statement (continued)

Board of Directors (continued)

The Board meetings held during the year and up to the date of signing, are detailed below with attendees:

Date of 2013/14 Board meetings	Attendees
16 May 2013	6 out of 8
18 July 2013	7 out of 8
26 September 2013	5 out of 8
22 November 2013	8 out of 8
23 January 2014	5 out of 8
25 March 2014	7 out of 8
22 May 2014	8 out of 9

Evaluation of the performance of the Board directors is conducted by virtue of their appointments being made and monitored by the investing shareholders; accordingly there is no standing nominations committee. The performance of each Senior Management Team member is assessed annually by the Chief Executive Officer as part of WWU's performance management process.

All directors make an active contribution to the affairs of the Board. The Company Secretary is responsible to the Board for ensuring that all Board procedures are followed and that the Board is briefed on all legislative, regulatory and corporate governance developments.

The Board reserves for its consideration or approval all Company matters which includes the Group's strategy, major items of capital expenditure and certain material contracts, save for those which it explicitly delegates to management. The form of delegated authority is reviewed by the Board periodically.

The Board is responsible for monitoring the statutory audit of the consolidated annual report and financial statements, reviewing and monitoring the independence of the statutory auditor, and, in particular, the provision of additional services to the Company.

The Audit Committee, which comprises Michael Pavia, as chairman, Dominic Chan, Duncan Macrae and Grant Hawkins, has written terms of reference. This Committee meets at least three times a year to monitor the adequacy of internal controls, accounting policies and financial reporting of the Company and the Group and receives reports from the internal audit team and external auditor on a regular basis. The activities of the Audit Committee meetings are reported to and considered by the Board at least annually.

The external auditor has confirmed to the Audit Committee that it remains independent and maintains internal safeguards to ensure its objectivity. The Audit Committee considers that the external auditor remains independent.

The Remuneration Committee, which comprises Andrew Hunter, as chairman, Dominic Chan, Duncan Macrae and Hing Lam Kam, has written terms of reference. This Committee meets as necessary to consider and determine the terms and conditions of employment of senior management, including salary, bonus, share option and pension entitlements. The activities of the Remuneration Committee meetings are reported to the Board at least annually.

Corporate governance statement (continued)

The Health & Safety Committee, which comprises the Chief Executive Officer, Michael Pavia, Dominic Chan and Duncan Macrae, has written terms of reference and meets regularly. It reviews the Company's safety and environmental record and activities. The activities of the Health & Safety Committee meetings are reported to and considered by the Board at least annually, with a formal report being presented to the Board on an annual basis.

The Treasury Committee, which comprises Dominic Chan, as chairman, Duncan Macrae and Michael Pavia, has written terms of reference and meets as required. It considers the funding requirements of the Group and reports its activities to the Board.

Going concern

The Company's statement on going concern is included within the report of the directors on page 16.

Takeover directive

Information on share structures required by the Takeover directive is given in the report of the directors (page 16) and forms part of this corporate governance statement.

Internal financial control

The Board of directors has overall responsibility for the Group's system of internal financial control. The Board is responsible for identifying the major business risks faced by the Company and determining a suitable response. The Audit Committee, as a committee of the Board, reviews the effectiveness of the system of internal financial control of the Group and receives reports from the internal audit team and external auditor on a regular basis.

The Board has put in place an organisational structure with clearly defined lines of responsibility and delegation of authority. There are also established procedures for planning and capital expenditure, and information and reporting systems for monitoring the Group's businesses and their performance. The Board has adopted a Code of Business Conduct applicable to all staff, setting out the standards which the Company expects of them.

The Board is responsible for the process to identify, evaluate and manage significant risks facing the Company, and that it has been in place for the year under review up to the date of approval of the financial statements, and that it is regularly reviewed by the Board.

The directors have delegated to executive management implementation of the system of internal financial control throughout the Group. This includes financial controls which enable the Board to meet its responsibilities for the integrity and accuracy of the Group's accounting records and compliance with accepted accounting principles in order to show a true and fair view.

Processes underpinning the financial reporting systems are managed and monitored by functional line management through regular reporting. Data consolidated into the Group's Consolidated Regulatory accounts is reconciled to the underlying financial systems.

The Group operates a comprehensive budgeting and financial reporting system which, as a matter of routine, compares actual results to budgets, and approved business plans. Management accounts are prepared on a monthly basis and significant variances to budget are investigated with forecasts being revised on a regular basis. Business plans have been prepared up to 31 March 2021, are revised annually and are approved by the Board. Cashflow statements are prepared monthly and as part of the business plans to ensure that the Group has adequate funds and resources for the foreseeable future.

Corporate governance statement (continued)

Internal financial control (continued)

During the year ended 31 March 2012, the Group established an Anti-Bribery Policy, to comply with the requirements of the Anti-Bribery and Corruption Act which came into force on 1 July 2011, which applies to the Group and to all directors, employees, workers, agents or any other persons acting for, or on behalf of, the Group. The Group will seek to ensure that third parties such as joint venture partners, agents and consultants also commit to the principles and relevant practices referred to in the Policy.

The Policy includes a clear statement on the Group's anti-bribery measures and its anti-corruption culture. It contains practical procedures to be followed by all employees and also provides for due diligence of business partners. Training and monitoring have been extended across the business.

Fair, balanced and understandable

The directors consider the annual report and accounts, taken as a whole, to be fair, balanced and understandable and provide the information necessary for shareholders to assess the Company's performance, business model and strategy. In reaching this conclusion, the directors have carefully considered the events and trends during the year ended 31 March 2014, and the way in which these matters have been presented in the Consolidated Regulatory Accounts.

External auditor

The external auditor is engaged to express an opinion on the Consolidated Regulatory accounts.

The Company has a policy in place to monitor and maintain the objectivity and independence of the external auditor. The policy requires prior approval of the Audit Committee for non-audit work above a threshold level of £50,000. In addition to the audit related services, Deloitte LLP provided tax and advisory services during the year. Details of the amounts paid to Deloitte are set out in note 1(c) to the Consolidated Regulatory accounts.

Directors' responsibilities for preparing separate Consolidated Regulatory accounts

The directors are required by the Condition, as amended by consents received from Ofgem, to prepare Consolidated Regulatory accounts for each financial period. These Consolidated Regulatory accounts should fairly present the revenues, costs, assets, liabilities, reserves, provisions and cash flows of, or reasonably attributed to, the transportation business, the metering business and the other activities of the Company.

The directors consider that, in preparing the Consolidated Regulatory accounts, the business has used appropriate accounting policies, consistently applied and supported by reasonable and prudent judgements and estimates, all applicable accounting standards have been followed and that the financial statements have been prepared on a going concern basis.

The directors have a responsibility to ensure that:

- the Group keeps accounting records in such a form that the revenues, costs, assets, liabilities, reserves and provisions of, or reasonably attributed to, each of the businesses are separately identifiable in the books of the Group;
- the Consolidated Regulatory accounts fairly present the revenues, costs, assets, liabilities, reserves and provisions of, or reasonably attributed to, each business;
- so far as is reasonably practicable, the Consolidated Regulatory accounts have the same content and format in respect of the businesses to which they relate as the annual consolidated financial statements of the Group and Company, that they conform to best commercial accounting practices including all relevant accounting standards issued or adopted by the Accounting Standards Board currently in force and that the accounting policies used are as stated; and
- that the Consolidated Regulatory accounts show separately and in appropriate detail the amounts of any revenues, costs, assets, liabilities, reserves or provisions that have been charged from or to any group Company, or that have been determined by apportionment.

The directors, having prepared the Consolidated Regulatory accounts, have requested the auditor take whatever steps and to undertake whatever inspections it considers to be appropriate for the purpose of enabling it to give its audit report.

The directors are responsible for ensuring that the Consolidated Regulatory accounts are published, when they are published on the internet and for the maintenance and integrity of the website. Uncertainty regarding legal requirements is compounded, as information published on the internet is accessible in many countries with different legal requirements relating to the preparation and dissemination of financial statements.

The maintenance and integrity of the Wales & West Utilities Limited web site is the responsibility of the Group's directors and the maintenance and integrity of the Ofgem web site is the responsibility of the Regulator; the work carried out by the auditor does not involve consideration of these matters and, accordingly, the auditor takes no responsibility for any changes that may have occurred to the Consolidated Regulatory accounts since they were initially presented on the web sites.

Independent auditor's report to The Gas and Electricity Markets Authority (the authority, referred to as "the Regulator") and Wales & West Utilities Limited ("the Group")

We have audited the Consolidated Regulatory accounts of Wales & West Utilities Limited ("the Group") for the year ended 31 March 2014 which comprise the consolidated profit and loss account, the consolidated statement of total recognised gains and losses, the consolidated reconciliation of the movements in shareholders' (deficit)/funds, the consolidated balance sheet, the consolidated cash flow statement, the principal accounting policies and the related notes 1 to 26. These Consolidated Regulatory accounts have been prepared under the accounting policies set out therein. The financial reporting framework that has been applied in their preparation is Standard Special Condition A30 of the Gas Distribution Licence (the "Regulatory Licence") and the accounting policies set out in the principal accounting policies on pages 31 to 34.

This report is made, on terms that have been agreed, solely to the Company and the Regulator in order to meet the requirements of Condition A30 of Wales & West Utilities' ("the Company") Regulatory Licence. Our audit work has been undertaken so that we might state to the Group and the Regulator those matters that we have agreed to state to them in an independent auditor's report, in order (a) to assist the Group to meet its obligation under the Regulatory Licence to procure such a report and (b) to facilitate the carrying out by the Regulator of its regulatory functions, and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Group and the Regulator, for our audit work, for this report or for the opinions we have formed.

Respective responsibilities of the Regulator, the Directors and auditor

As explained more fully in the Directors' responsibilities statement, the Directors are responsible for preparing the Consolidated Regulatory accounts and for their fair presentation in accordance with the basis of preparation and accounting policies as set out in the notes to the Consolidated Regulatory accounts. Our responsibility is to audit and express an opinion on the Consolidated Regulatory accounts in accordance with International Standards on Auditing (UK and Ireland), except as stated in the 'Scope of the audit of the Consolidated Regulatory accounts', below and having regard to the guidance contained in Audit 05/03 'Reporting to Regulators of Regulated Entities'. Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the Consolidated Regulatory accounts

An audit involves obtaining evidence about the amounts and disclosures in the Consolidated Regulatory accounts sufficient to give reasonable assurance that the Consolidated Regulatory accounts are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the Company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Directors; and the overall presentation of the Consolidated Regulatory accounts. In addition, we read all the financial and non-financial information, being the operating and financial review, the Report of the directors, the corporate governance statement and the directors' responsibilities statement in the annual report to identify material inconsistencies with the audited Consolidated Regulatory accounts and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

We have not assessed whether the accounting policies are appropriate to the circumstances of the Company where these are laid down by Standard Special Condition A30 of the Regulatory Licence. Where Standard Special Condition A30 of the Regulatory Licence does not give specific guidance on the accounting policies to be followed, our audit includes an assessment of whether the accounting policies adopted in respect of the transactions and balances required to be included in the Consolidated Regulatory accounts are consistent with those used in the preparation of the statutory accounts of Wales & West Utilities Limited. Furthermore, as the nature, form and content of Consolidated Regulatory accounts are determined by the Regulator, we did not evaluate the overall adequacy of the presentation of the information, which would have been required if we were to express an audit opinion under International Standards on Auditing (UK and Ireland).

Independent auditor's report to The Gas and Electricity Markets Authority (the authority, referred to as "the Regulator") and Wales & West Utilities Limited ("the Group") (continued)

Opinion on Consolidated Regulatory accounts

In our opinion the Consolidated Regulatory accounts:

- present fairly in accordance with Standard Special Condition A30 of the Regulatory Licence and the accounting policies set out on pages 31 to 34, the financial position of the Group as at 31 March 2014 and its financial performance and cash flows for the year then ended; and
- have been properly prepared in accordance with Standard Special Condition A30 of the Regulatory Licence and the Group's accounting policies.

Other matters

The nature, form and content of Consolidated Regulatory Accounts are determined by the Regulator. It is not appropriate for us to assess whether the nature of the information being reported upon is suitable or appropriate for the Regulator's purposes. Accordingly we make no such assessment.

Our opinion on the Consolidated Regulatory Accounts is separate from our opinion on the Statutory Accounts of the Company on which we reported on 28 March 2014, which are prepared for a different purpose. Our audit report in relation to the statutory accounts of the Company (our "statutory audit") was made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our Statutory audit work was undertaken so that we might state to the Company's members those matters we are required to state to them in a Statutory auditor's report and for no other purpose. In these circumstances, to the fullest extent permitted by law, we do not accept or assume any responsibility to anyone other than the Company and the Company's members as a body, for our Statutory audit work, for our Statutory audit report, or for the opinions we have formed in respect of that Statutory audit.

**Nigel Thomas (Senior statutory auditor)
for and on behalf of Deloitte LLP
Chartered Accountants and Statutory Auditor
Cardiff, United Kingdom
31 July 2014**

1. Legislation in the United Kingdom governing the preparation and dissemination of consolidated financial statements and Consolidated Regulatory accounts may differ from legislation in other jurisdictions.

Consolidated profit and loss account for the year ended 31 March 2014

		2014					2013				
	Note	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m
Turnover - Continuing operations		406.3	0.4	7.4	1.4	415.5	362.2	0.4	7.5	1.4	371.5
Net operating costs – Continuing operations	1(a)	(266.0)	(0.1)	(7.1)	1.2	(272.0)	(304.1)	(0.1)	(7.3)	(0.4)	(311.9)
Operating profit before replacement expenditure, exceptional items and depreciation		264.8	0.3	1.2	2.6	268.9	227.1	0.3	1.6	1.0	230.0
Replacement expenditure		(73.4)	-	-	-	(73.4)	(91.9)	-	-	-	(91.9)
Exceptional item	1(b)	3.0	-	-	-	3.0	(9.9)	-	-	-	(9.9)
Depreciation	5	(54.1)	-	(0.9)	-	(55.0)	(67.2)	-	(1.4)	-	(68.6)
Operating profit		140.3	0.3	0.3	2.6	143.5	58.1	0.3	0.2	1.0	59.6
Operating profit:											
Continuing operations		140.3	0.3	0.3	2.6	143.5	58.1	0.3	0.2	1.0	59.6
Interest receivable and similar income	3(a)	25.0	-	-	-	25.0	28.4	-	-	-	28.4
Interest payable and similar charges	3(b)	(208.1)	-	-	-	(208.1)	(198.2)	-	-	-	(198.2)
(Loss)/profit on ordinary activities before taxation		(42.8)	0.3	0.3	2.6	(39.6)	(111.7)	0.3	0.2	1.0	(110.2)
Taxation credit/(charge) on (loss)/profit on ordinary activities	4	9.4	(0.1)	(0.1)	(0.6)	8.6	7.3	(0.1)	(0.1)	(0.3)	6.8
(Loss)/profit attributable to ordinary shareholders		(33.4)	0.2	0.2	2.0	(31.0)	(104.4)	0.2	0.1	0.7	(103.4)

Consolidated statement of total recognised gains and losses for the year ended 31 March 2014

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total	
	£m	£m	£m	£m	£m	£m	£m	£m	£m	
(Loss)/profit for the financial year attributable to ordinary shareholders	(33.4)	0.2	0.2	2.0	(31.0)	(104.4)	0.2	0.1	0.7	(103.4)
Actuarial loss on pension Scheme (note 24)	(14.1)	-	-	-	(14.1)	(33.7)	-	-	-	(33.7)
Total recognised losses and gains relating to the year	(47.5)	0.2	0.2	2.0	(45.1)	(138.1)	0.2	0.1	0.7	(137.1)

Consolidated reconciliation of movements in shareholders' (deficit)/funds for the year ended 31 March 2014

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total	
	£m	£m	£m	£m	£m	£m	£m	£m	£m	
Total recognised losses and gains relating to the year	(47.5)	0.2	0.2	2.0	(45.1)	(138.1)	0.2	0.1	0.7	(137.1)
Net (decrease)/increase in shareholders' (deficit)/funds	(47.5)	0.2	0.2	2.0	(45.1)	(138.1)	0.2	0.1	0.7	(137.1)
At 1 April	(886.6)	0.9	4.6	5.4	(875.7)	(748.5)	0.7	4.5	4.7	(738.6)
At 31 March	(934.1)	1.1	4.8	7.4	(920.8)	(886.6)	0.9	4.6	5.4	(875.7)

Consolidated balance sheet at 31 March 2014

	2014					2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total	
Note	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	
Fixed assets											
Tangible assets	5	1,297.1	-	3.1	-	1,300.2	1,292.7	-	3.3	-	1,296.0
Investments	6	0.1	-	-	-	0.1	0.1	-	-	-	0.1
		1,297.2	-	3.1	-	1,300.3	1,292.8	-	3.3	-	1,296.1
Current assets											
Stock	7	3.6	-	-	-	3.6	3.2	-	-	-	3.2
Debtors	8	46.1	-	1.6	0.3	48.0	44.2	-	1.6	0.1	45.9
Inter-business unit activity balances		(10.2)	1.1	1.9	7.2	-	(8.5)	0.9	2.2	5.4	-
Cash at bank and in hand		53.3	-	-	-	53.3	43.8	-	-	-	43.8
		92.8	1.1	3.5	7.5	104.9	82.7	0.9	3.8	5.5	92.9
Current liabilities											
Creditors: amounts falling due within one year	9	(690.5)	-	(1.1)	(0.1)	(691.7)	(681.0)	-	(1.0)	(0.1)	(682.1)
Net current (liabilities)/assets		(597.7)	1.1	2.4	7.4	(586.8)	(598.3)	0.9	2.8	5.4	(589.2)
Total assets less current liabilities		699.5	1.1	5.5	7.4	713.5	694.5	0.9	6.1	5.4	706.9
Creditors: amounts falling due after more than one year	9	(1,541.2)	-	(0.7)	-	(1,541.9)	(1,490.1)	-	(1.5)	-	(1,491.6)
Provisions for liabilities	15	(38.8)	-	-	-	(38.8)	(40.9)	-	-	-	(40.9)
Net (liabilities)/assets before pension liability		(880.5)	1.1	4.8	7.4	(867.2)	(836.5)	0.9	4.6	5.4	(825.6)
Pension liability	24	(53.6)	-	-	-	(53.6)	(50.1)	-	-	-	(50.1)
Net (liabilities)/assets including pension liability		(934.1)	1.1	4.8	7.4	(920.8)	(886.6)	0.9	4.6	5.4	(875.7)
Capital and reserves											
Called up share capital	16	30.7	-	-	-	30.7	30.7	-	-	-	30.7
Reserves	17	(964.8)	1.1	4.8	7.4	(951.5)	(917.3)	0.9	4.6	5.4	(906.4)
Total shareholders' (deficit)/funds		(934.1)	1.1	4.8	7.4	(920.8)	(886.6)	0.9	4.6	5.4	(875.7)

The Consolidated Regulatory accounts on pages 27 to 67 inclusive, which are based on the Consolidated Financial Statements of Wales & West Utilities Limited as approved by the Board, were signed on 31 July 2014.

Graham Edwards – Director

Consolidated cashflow statement for the year ended 31 March 2014

		2014								2013	
	Note	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
		£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Operating activities											
Net cash inflow from continuing operating activities	18	163.7	0.3	0.6	1.0	165.6	91.7	0.1	-	0.2	92.0
Net cash inflow from operating activities		163.7	0.3	0.6	1.0	165.6	91.7	0.1	-	0.2	92.0
Returns on investments and servicing of finance											
Dividends received		0.4	-	-	-	0.4	0.3	-	-	-	0.3
Interest received		23.0	-	-	-	23.0	27.9	-	-	-	27.9
Payments in respect of interest rate swap contracts		-	-	-	-	-	(108.4)	-	-	-	(108.4)
Interest paid		(127.6)	-	-	-	(127.6)	(100.4)	-	-	-	(100.4)
Net cash outflow from returns on investments and servicing of finance		(104.2)	-	-	-	(104.2)	(180.6)	-	-	-	(180.6)
Taxation											
UK corporation tax received		1.4	-	-	-	1.4	0.4	-	-	-	0.4
Tax received		1.4	-	-	-	1.4	0.4	-	-	-	0.4
Investing activities											
Purchase of tangible fixed assets		(63.3)	-	(0.7)	-	(64.0)	(74.3)	-	(0.6)	-	(74.9)
Customer contributions towards the construction of tangible fixed assets		9.6	-	0.3	-	9.9	7.9	-	0.2	-	8.1
Proceeds of disposal of tangible fixed assets		-	-	-	1.9	1.9	-	-	-	0.4	0.4
Net cash (outflow)/inflow from investing activities		(53.7)	-	(0.4)	1.9	(52.2)	(66.4)	-	(0.4)	0.4	(66.4)
Net cash inflow/(outflow) before financing		7.2	0.3	0.2	2.9	10.6	(154.9)	0.1	(0.4)	0.6	(154.6)
Financing											
Debt issue costs	19	(1.1)	-	-	-	(1.1)	-	-	-	-	-
Cash transferred from short-term deposit	21	-	-	-	-	-	150.0	-	-	-	150.0
Net cash (outflow)/inflow from financing		(1.1)	-	-	-	(1.1)	150.0	-	-	-	150.0
Increase/(decrease) in cash at bank and in hand	20	6.1	0.3	0.2	2.9	9.5	(4.9)	0.1	(0.4)	0.6	(4.6)

The net cash generated by the non-regulated activities is managed by the Company within the regulated Transportation business; accordingly there is no cash balance attributed to the non-regulated activities within the consolidated balance sheet.

Principal accounting policies

The Consolidated Regulatory accounts have been prepared in accordance with Standard Special Condition A30 (“the Condition”) of the Gas Transporters’ Licence granted under the Gas Act 1986 (“The Gas Act”) and have the same content and format as the Consolidated Financial Statements of the Company and conform to Generally Accepted Accounting Practice in the United Kingdom, in so far as is reasonably practicable. A summary of the principal Group and Company accounting policies, which have been consistently applied, is shown below.

Changes in accounting policy

There have been no changes in accounting policy during the year.

Basis of accounting

These Consolidated Regulatory accounts have been prepared in accordance with the historical cost convention as modified for the fair valuation exercise undertaken on the acquisition of the gas distribution business and in respect of the valuation of pension assets and liabilities.

The directors are satisfied that the Group has adequate resources to continue in operational existence for the foreseeable future. For this reason they adopt the going concern basis in the preparation of these Consolidated Regulatory accounts, as set out in the report of the directors on page 16.

The preparation of Consolidated Regulatory accounts in conformity with UK Generally Accepted Accounting Principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the Consolidated Regulatory accounts and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from these estimates.

Basis of consolidation

All of the trading activity of the Group is performed by Wales & West Utilities Limited, the Company, whereas the external borrowings have been entered into by the Company and its wholly owned subsidiary, Wales & West Utilities Finance plc. Consolidated Regulatory accounts have been prepared, in order to disclose the external borrowings which the Group has entered into to fund the Company’s activities.

Subsidiaries are all entities over which the Group has the power to govern the financial and operating policies generally accompanying a shareholding of more than one half the voting rights. Subsidiaries are fully consolidated from the date on which control is transferred to the Group.

Inter-company transactions, balances and unrealised gains on transactions between Group companies are eliminated.

Basis of preparation

Regulatory accounting information is provided across the business segments in accordance with the Licence:

- transportation comprises the business of transporting gas through the Company’s pipes and related activities as specified in the licence;
- metering comprises the provision of meter installation and servicing activities;
- other activities comprise activities other than the transportation business carried out under the Licence or with the specific consent of Ofgem including post emergency metering services for independent gas transporter’s within the Company’s geographic region; and
- de-minimis comprises all other activities not falling within the categories above.

Meter reading activity undertaken by the Company is included within the Metering business segment and amounted to income of £0.1m (2013: £0.1m) and costs of £0.3m (2013: £0.3m).

Principal accounting policies (continued)

Related party transactions

The Company is a 100% owned subsidiary of Wales & West Utilities Holdings Limited and is included in the consolidated financial statements of Wales & West Gas Networks (Holdings) Limited. Consequently, under the terms of FRS 8 "Related Party Transactions", the Company is exempt from disclosing related party transactions with entities that are part of the Wales & West Gas Networks (Holdings) Limited group.

Turnover

Turnover represents the sales value derived from the distribution of gas together with the sales value derived from the provision of other services to customers during the year. Turnover is billed on a monthly basis and excludes value added tax within the UK.

Turnover from the distribution of gas is partially derived from the value of units supplied during the year and includes an estimate of the value of units supplied between the date of the last meter reading and the year end and from the capacity requested from shippers. No liability is recognised when revenues received or receivable exceed the maximum amount permitted by regulatory agreement and reductions will be made to future prices to reflect this over-recovery.

Tangible fixed assets and depreciation

Tangible fixed assets, which include assets in which the Group's interest comprises legally protected statutory or contractual rights of use, are included in the consolidated balance sheet at their cost less accumulated depreciation or at fair value. Cost includes the original purchase price of the asset, payroll and other costs incurred which are directly attributable to the construction of tangible fixed assets.

Fixed assets acquired on the acquisition of the Wales & West gas distribution business by the Company in June 2005 are included at fair value. The Company now considers this to be cost.

Tangible fixed assets include assets in which the Company's interest comprises legally protected statutory or contractual rights of use.

Additions represent the purchase or construction of new assets and extensions or significant increases in the capacity of existing tangible fixed assets. Contributions received towards the cost of tangible fixed assets are included in creditors as deferred income amortised on a straight line basis to the profit and loss account over the estimated economic lives of the assets.

No depreciation is provided on freehold land and assets in the course of construction. Other tangible fixed assets are depreciated, principally on a straight line basis, at rates estimated to write off their book values over their estimated useful economic lives. In assessing estimated economic lives, which are reviewed on a regular basis, consideration is given to any contractual arrangements and operational requirements relating to particular assets. Unless otherwise determined by operational requirements, the depreciation periods for the principal categories of tangible fixed assets are, in general, shown below.

Replacement expenditure represents the costs of planned maintenance of mains and services assets by replacing or lining sections of pipe. This expenditure is principally undertaken to repair and to maintain the safety of the network and is expensed as incurred. Expenditure which enhances the performance of the mains and services assets is treated as an addition to tangible fixed assets.

Principal depreciation periods are:

Freehold buildings	up to 50 years
Leasehold land and buildings	over the period of the lease
Gas distribution network assets:	
Mains, services and regulating equipment	30 to 65 years
Storage	40 years
Meters	5 to 20 years
Vehicles, plant and equipment	3 to 10 years

Following a review of the economic lives of fixed asset acquired with the business from National Grid in 2005 the useful economic life of certain infrastructure assets has been increased but remains within the range stated above.

Principal accounting policies (continued)

Impairment of fixed assets

Impairments of fixed assets are calculated as the difference between the carrying values of the net assets of income generating units, including, where appropriate, investments and goodwill, and their recoverable amounts. Recoverable amount is defined as the higher of net realisable value or estimated value in use at the date the impairment review is undertaken. Net realisable value represents the net amount that can be generated through sale of the assets. Value in use represents the present value of expected future cashflows discounted on a pre-tax basis, using the estimated cost of capital of the income generating unit.

Impairment reviews are carried out if there is some indication that an impairment may have occurred, or where otherwise required, to ensure that fixed assets are not carried above their estimated recoverable amounts.

Impairments are recognised in the profit and loss account.

Leased assets

Rental costs arising under operating leases are charged to the profit and loss account on a straight line basis over the lease term.

Grants, customer contributions and infrastructure charges

Grants, customer contributions and infrastructure charges relating to gas infrastructure assets and expenditure on other fixed assets are treated as deferred income and recognised in the profit and loss account over the expected useful economic lives of the related assets.

Investments

Long term investments held as fixed assets are stated at cost less amounts written off or provided to reflect permanent diminutions in value. Those held as current assets are stated at the lower of cost and net realisable value.

Stock

Stock is stated at the lower of cost and net realisable value with cost being determined on a weighted average basis which takes account of any provision necessary to recognise damage and obsolescence.

Financial liabilities

Debt is initially measured at fair value, which is the amount of the net proceeds after deduction of directly attributable issue costs, with subsequent measurement at amortised cost. Debt issue costs and discounts on issue are recognised over the expected term of the instruments.

Provisions for liabilities

Provisions for liabilities, based on discounted future estimated expenditure, are provided for in full and where appropriate a corresponding tangible fixed asset or regulatory asset is also recognised. The unwinding of the discount is included within the profit and loss account as a financing charge.

Environmental and holder demolition costs

Environmental and holder demolition costs, based on discounted future estimated expenditure, are provided for in full and where appropriate a corresponding tangible fixed asset or regulatory asset is also recognised. The unwinding of the discount is included within the profit and loss account as a financing charge.

Principal accounting policies (continued)

Financial instruments

Derivative financial instruments (“derivatives”) are used by the Group for the management of interest rate exposures, inflation and commodity price risks in respect of expected gas usage. The principal derivatives used include interest rate swaps, index-linked swaps and forward purchases relating to the purchase of gas.

All transactions are undertaken, or maintained, with a view to providing a commercial hedge of the interest or commodity price risks associated with the Company’s underlying business activities and the financing of those activities. Amounts payable or receivable in respect of interest rate swaps and index-linked swaps are recognised in the profit and loss account over the economic lives of the agreements or underlying position being hedged, either within net interest or disclosed separately where deemed exceptional.

Those derivatives relating to interest rates that are directly associated with a specific transaction and exactly match the underlying cashflows relating to the transaction are accounted for on the basis of the combined economic result of the transaction including the related derivative.

Pension costs

The Group operates one pension Scheme which has defined benefit and defined contribution pension sections.

The pension costs in respect of the defined contribution pension section of the Scheme comprise contributions payable in respect of the period.

The assets of the defined benefit section of the Scheme are measured using closing market values. Pension Scheme liabilities are measured using the projected unit method and discounted at the current rate of return on a high quality corporate bond of equivalent term and currency to the liability.

The increase in the net present value of the liabilities of the defined benefit Scheme expected to arise from employee service in the period is charged to operating profit. The net of the expected return on the Scheme’s assets and the increase during the year in the present value of the Scheme’s liabilities, arising from the passage of time, are included in other finance income or costs, as appropriate.

Actuarial gains and losses are recognised in the statement of total recognised gains and losses.

Deferred taxation

Provision is made for deferred taxation, using the liability method, on all material timing differences to the extent that it is probable that a liability or asset will crystallise.

Deferred tax assets are only recognised to the extent that they are considered recoverable.

Deferred tax balances are not discounted.

Exceptional items

These are items of an unusual or non-recurring nature incurred by the Group and include restructuring costs and material provision charges or credits through the profit and loss account.

1. Operating profit

(a) Operating profit is stated after charging/(crediting):

		2014				2013					
	Note	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m
<u>Continuing operations:</u>											
Staff costs	2(b)	71.6	-	4.9	0.1	76.6	73.4	-	3.4	0.2	77.0
Own work capitalised (staff and other costs)		(16.3)	-	-	-	(16.3)	(19.5)	-	-	-	(19.5)
Depreciation: Own assets	5	54.1	-	0.9	-	55.0	67.2	-	1.4	-	68.6
Less amortisation of customer contributions		(1.7)	-	(0.4)	-	(2.1)	(1.5)	-	(0.6)	-	(2.1)
Less amortisation of grants		(0.1)	-	-	-	(0.1)	(0.1)	-	-	-	(0.1)
Profit on disposal of fixed assets		-	-	-	(1.4)	(1.4)	-	-	-	(0.1)	(0.1)
Replacement expenditure		73.4	-	-	-	73.4	91.9	-	-	-	91.9
Rentals under operating leases:											
Hire of plant and equipment		2.5	-	-	-	2.5	1.9	-	-	-	1.9
Other		0.1	-	-	-	0.1	1.1	-	-	-	1.1
Exceptional items – net decrease in provisions	1(b)	-	-	-	-	-	(5.0)	-	-	-	(5.0)
Exceptional items – restructuring costs	1(b)	(3.0)	-	-	-	(3.0)	14.9	-	-	-	14.9

Own work capitalised includes direct labour and ancillary costs.

(b) Exceptional items

The exceptional items relate to:

- i) an organisational restructure which was undertaken between October and December 2012 to allow realignment of core activities with the aim of improving the efficiency and effectiveness of the organisation. The cost was circa £13.0m, saving £3.0m on the estimated restructuring accrual as at 31 March 2013 and payments were mainly incurred during the year ended 31 March 2014. The restructure has resulted in a manpower reduction of 139 people which has been achieved through a voluntary redundancy programme. The new organisational structure was effective from 1 January 2013 with employees placed on gardening leave where possible prior to a leaving date of 2 April 2013.
- ii) the revision and subsequent decrease in the environmental and holder demolition provision of £7.9m and increase in the wayleaves provision of £2.9m resulting from reviews of costs incurred and the timing of work done up to the year ended 31 March 2013, giving rise to a net decrease in provisions of £5.0m (note 15) in the prior period (year ended 31 March 2014: £nil).

1. Operating profit (continued)

(c) Auditor remuneration

Services provided by the Group's auditor

During the year the Group obtained the following services from the Group's auditor:

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
Fees payable to Group's auditor for the audit of parent entities and the consolidated financial statements:	47.0	-	-	-	47.0	47.0	-	-	-	47.0
Fees payable to the Group's auditor and its associates for other services:										
The audit of the Company's subsidiaries pursuant to legislation	9.0	-	-	-	9.0	9.0	-	-	-	9.0
Assurance services related to group reporting	37.0	-	-	-	37.0	20.0	-	-	-	20.0
Assurance services related to regulatory reporting	65.0	-	-	-	65.0	65.0	-	-	-	65.0
Other assurance services	54.1	-	-	-	54.1	21.8	-	-	-	12.8
Tax compliance services	126.1	-	-	-	126.1	83.3	-	-	-	83.3
Tax advisory services	397.6	-	-	-	397.6	3.3	-	-	-	3.3
	735.8	-	-	-	735.8	249.4	-	-	-	249.4
Fees in respect of the pension Scheme										
Audit of the pension Scheme	16.6	-	-	-	16.6	11.5	-	-	-	11.5
	16.6	-	-	-	16.6	11.5	-	-	-	11.5

The tax advisory services include general advice and specific advice in respect of prospective capital allowance and land remediation claims.

2. Directors and employees

(a) Directors' emoluments and interests

Directors' emoluments:

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
Fees	50.6	-	-	-	50.6	126.7	-	-	-	126.7
Salary payments (including benefits in kind)	383.4	-	-	-	383.4	317.6	-	-	-	317.6
Performance related bonus (see below)	433.0	-	-	-	433.0	480.0	-	-	-	480.0
Compensation for loss of office	-	-	-	-	-	57.5	-	-	-	57.5
Pension contributions	6.0	-	-	-	6.0	24.0	-	-	-	24.0
Contributions in lieu of pension	84.9	-	-	-	84.9	51.0	-	-	-	51.0
	957.9	-	-	-	957.9	1,056.8	-	-	-	1,056.8

One director is a member of the defined contribution section of the Group pension Scheme (2013: one). All other directors make their own pension arrangements.

Performance related bonuses in respect of service by the directors and senior employees for the year will be payable. Bonuses are payable subject to the achievement of certain targets. These include safety, standards of service, customer satisfaction and financial.

The amount disclosed in respect of the year ended 31 March 2014 represents the bonus approved by the Remuneration Committee in respect of services for the accounting year ended 31 December 2013. No bonus has been proposed for the three months to March 2014.

The performance bonus disclosed for the accounting year ended 31 December 2013 is apportioned between an amount due and paid in February 2014 and the balance held under a long term incentive plan, payable three years after the period that it arose on the achievement of defined long term targets and dependent on the director remaining in office on the payment date.

The bonus disclosed for the nine month accounting period ended 31 December 2012 was paid in full in August 2013.

No director had any interest over shares in the Company.

Six of the directors receive no remuneration from the Company. These directors are employees of the parent companies they represent and are remunerated by them in their operational country.

2. Directors and employees (continued)

(a) Directors' emoluments and interests (continued)

Highest paid director:

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£000	£000	£000	£000	£000	£000	£000	£000	£000	£000
Salary payments (including benefits in kind)	383.4	-	-	-	383.4	317.6	-	-	-	317.6
Performance related bonus (see above)	433.0	-	-	-	433.0	480.0	-	-	-	480.0
Pension contributions	6.0	-	-	-	6.0	24.0	-	-	-	24.0
Contributions in lieu of pension	84.9	-	-	-	84.9	51.0	-	-	-	51.0
	907.3	-	-	-	907.3	872.6	-	-	-	872.6
Accrued Company pension	-	-	-	-	-	415.9	-	-	-	415.9

(b) Staff costs (including directors)

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Wages and salaries	51.7	-	4.3	0.1	56.1	57.4	-	2.9	0.2	60.5
Redundancy costs	3.7	-	-	-	3.7	-	-	-	-	-
Social security costs	5.1	-	0.6	-	5.7	5.4	-	0.5	-	5.9
Pension costs (note 24)	11.1	-	-	-	11.1	10.6	-	-	-	10.6
	71.6	-	4.9	0.1	76.6	73.4	-	3.4	0.2	77.0

Of the above, £12.6m (2013: £15.7m) has been capitalised as a fixed asset. In January 2013 a one-off payment of £2.5m which is included in wages and salaries was paid to industrial staff following a change in terms and conditions.

2. Directors and employees (continued)

(c) Average monthly number of employees during the year (excluding directors)

	2014									2013
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Regulated gas distribution activities	1,249	2	75	6	1,332	1,368	2	69	7	1,446
Other activities	-	-	2	-	2	-	-	2	-	2
	1,249	2	77	6	1,334	1,368	2	71	7	1,448

The above allocations, to arrive at full time equivalents, represent an estimate of the time spent by employees on each activity and not the employees specifically employed within each activity.

3. Interest

(a) Interest receivable and similar income

	2014									2013
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
On interest rate swaps	22.2	-	-	-	22.2	22.9	-	-	-	22.9
On current asset investments	-	-	-	-	-	3.4	-	-	-	3.4
On fixed asset investments	0.4	-	-	-	0.4	0.3	-	-	-	0.3
Other interest receivable	0.3	-	-	-	0.3	0.8	-	-	-	0.8
Other finance income – net	2.1	-	-	-	2.1	1.0	-	-	-	1.0
	25.0	-	-	-	25.0	28.4	-	-	-	28.4

3. Interest (continued)

(b) Interest payable and similar charges

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
On external loans	76.6	-	-	-	76.6	76.1	-	-	-	76.1
On RPI index-linked derivative contracts	42.6	-	-	-	42.6	38.3	-	-	-	38.3
On group loans	84.5	-	-	-	84.5	79.0	-	-	-	79.0
Amortised issue costs and discount	2.4	-	-	-	2.4	2.4	-	-	-	2.4
On unwinding discount on provisions (note 15)	1.8	-	-	-	1.8	2.3	-	-	-	2.3
Other	0.2	-	-	-	0.2	0.1	-	-	-	0.1
	208.1	-	-	-	208.1	198.2	-	-	-	198.2

4. Tax on (loss)/profit on ordinary activities

(a) Analysis of (credit)/charge in the year

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
The (credit)/charge for taxation is made up as follows:										
Current tax										
UK corporation tax (credit)/charge on (loss)/profit of the year	(8.0)	0.1	0.1	0.6	(7.2)	(7.3)	0.1	0.1	0.3	(6.8)
Adjustments in respect of prior years	(1.4)	-	-	-	(1.4)	-	-	-	-	-
Total current tax (note 4(b))	(9.4)	0.1	0.1	0.6	(8.6)	(7.3)	0.1	0.1	0.3	(6.8)
Deferred tax										
Origination and reversal of timing differences	-	-	-	-	-	-	-	-	-	-
Total deferred tax	-	-	-	-	-	-	-	-	-	-
Total tax on (loss)/profit on ordinary activities	(9.4)	0.1	0.1	0.6	(8.6)	(7.3)	0.1	0.1	0.3	(6.8)

The £7.2m (2013: £6.8m) tax credit reflects amounts due from Group undertakings in respect of balancing payments under the debt cap rules and other tax reliefs available.

4. Tax on loss/(profit) on ordinary activities (continued)

(b) Factors affecting the current tax (credit)/charge for the year

The current tax assessed for the year is different to the standard rate of corporation tax in the UK of 23% (2013: 24%). The differences are explained below:

	2014									2013
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
(Loss)/profit on ordinary activities before tax	(42.8)	0.3	0.3	2.6	(39.6)	(111.7)	0.3	0.2	1.0	(110.2)
(Loss)/profit on ordinary activities multiplied by standard rate of corporation tax in the UK of 23% (2013: 24%)	(9.9)	0.1	0.1	0.6	(9.1)	(26.9)	0.1	0.1	0.3	(26.4)
Effects of:										
Adjustments in respect of prior year	(1.4)	-	-	-	(1.4)	-	-	-	-	-
Tax effect of expenses that are not deductible in determining taxable (loss)/profit	16.2	-	-	-	16.2	17.0	-	-	-	17.0
Change in unrecognised deferred tax asset not recognised	(10.2)	-	-	-	(10.2)	5.9	-	-	-	5.9
Short term timing differences in respect of pension Scheme	(4.1)	-	-	-	(4.1)	(3.3)	-	-	-	(3.3)
Current tax (credit)/charge for year (note 4(a))	(9.4)	0.1	0.1	0.6	(8.6)	(7.3)	0.1	0.1	0.3	(6.8)

A deferred tax asset has not been recognised in respect of accelerated capital allowances and tax losses with a value of £31.1m (2013: £45.2m) as there is insufficient evidence that the asset will be recoverable. This figure has been updated in line with the actual tax treatment of the Group's fixed assets in their corporation tax computations as submitted to HM Revenue & Customs.

5. Tangible fixed assets

Total	Freehold land and buildings £m	Leasehold land and buildings £m	Gas distribution network assets £m	Vehicles, plant and equipment £m	Assets under construction £m	Total £m
Cost or valuation						
At 1 April 2013	7.8	5.1	1,620.2	154.5	24.2	1,811.8
Additions	-	-	-	-	59.7	59.7
Disposals	(0.1)	-	-	(5.5)	-	(5.6)
Transfers in year	7.5	-	44.4	18.9	(70.8)	-
At 31 March 2014	15.2	5.1	1,664.6	167.9	13.1	1,865.9
Accumulated depreciation						
At 1 April 2013	0.4	2.6	419.1	93.7	-	515.8
Charge for the year	0.2	0.8	37.4	16.6	-	55.0
Disposals	-	-	-	(5.1)	-	(5.1)
At 31 March 2014	0.6	3.4	456.5	105.2	-	565.7
Net book amount						
At 31 March 2014	14.6	1.7	1,208.1	62.7	13.1	1,300.2
At 31 March 2013	7.4	2.5	1,201.1	60.8	24.2	1,296.0

5. Tangible fixed assets (continued)

Transportation business

	Freehold land and buildings £m	Leasehold land and buildings £m	Gas distribution network assets £m	Vehicles, plant and equipment £m	Assets under construction £m	Total £m
Cost or valuation						
At 1 April 2013	7.8	5.1	1,611.2	154.5	24.2	1,802.8
Additions	-	-	-	-	59.0	59.0
Disposals	(0.1)	-	-	(5.5)	-	(5.6)
Transfers in year	7.5	-	43.7	18.9	(70.1)	-
At 31 March 2014	15.2	5.1	1,654.9	167.9	13.1	1,856.2
Accumulated depreciation						
At 1 April 2013	0.4	2.6	413.4	93.7	-	510.1
Charge for the year	0.2	0.8	36.5	16.6	-	54.1
Disposals	-	-	-	(5.1)	-	(5.1)
At 31 March 2014	0.6	3.4	449.9	105.2	-	559.1
Net book amount						
At 31 March 2014	14.6	1.7	1,205.0	62.7	13.1	1,297.1
At 31 March 2013	7.4	2.5	1,197.8	60.8	24.2	1,292.7

5. Tangible fixed assets (continued)

Metering activities

	Freehold land and buildings £m	Leasehold land and buildings £m	Gas distribution network assets £m	Vehicles, plant and equipment £m	Assets under construction £m	Total £m
Cost or valuation						
At 1 April 2013	-	-	9.0	-	-	9.0
Additions	-	-	-	-	0.7	0.7
Transfers in year	-	-	0.7	-	(0.7)	-
At 31 March 2014	-	-	9.7	-	-	9.7
Accumulated depreciation						
At 1 April 2013	-	-	5.7	-	-	5.7
Charge for the year	-	-	0.9	-	-	0.9
At 31 March 2014	-	-	6.6	-	-	6.6
Net book amount						
At 31 March 2014	-	-	3.1	-	-	3.1
At 31 March 2013	-	-	3.3	-	-	3.3

6. Fixed asset investment

Unlisted investments	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m
Cost					
At 31 March 2014 and 31 March 2013	0.1	-	-	-	0.1
Amounts written off					
At 31 March 2014 and 31 March 2013	-	-	-	-	-
Net book amount					
At 31 March 2014 and 31 March 2013	0.1	-	-	-	0.1

The unlisted fixed asset investment of £0.1m (2013: £0.1m) represents the Company's shareholding in Xoserve Limited. The Company's shareholding represents 10% (2013: 10%) of the issued share capital of Xoserve Limited.

The principal activity of Xoserve Limited, a company incorporated in England and Wales, is as the Gas Transporters' Agent providing centralised information and data services for Gas Transporters and Gas Shippers in Great Britain

7. Stock

	2014				2013					
	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m
Raw materials and consumables	3.6	-	-	-	3.6	3.2	-	-	-	3.2

The replacement cost of stock is not materially different from its carrying value.

8. Debtors

	2014				2013					
	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m	Transportation business £m	De-minimis business £m	Metering activities £m	Other activities £m	Total £m
Amounts falling due within one year:										
Trade debtors	37.0	-	1.6	0.2	38.8	33.0	-	1.6	0.1	34.7
Prepayments and accrued income	8.7	-	-	0.1	8.8	10.8	-	-	-	10.8
Corporation tax recoverable	0.4	-	-	-	0.4	0.4	-	-	-	0.4
	46.1	-	1.6	0.3	48.0	44.2	-	1.6	0.1	45.9

9. Creditors

		2014				2013					
		Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	Note	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
(a) Amounts falling due within one year:											
Payments received on account		8.6	-	-	-	8.6	8.3	-	-	-	8.3
Trade creditors		6.6	-	-	-	6.6	11.8	-	0.1	-	11.9
Amounts owed to group undertakings		603.4	-	-	-	603.4	576.1	-	-	-	576.1
Other taxation and social security		11.9	-	-	-	11.9	8.4	-	-	-	8.4
Other creditors		2.6	-	-	-	2.6	2.1	-	-	-	2.1
Customer capital contributions towards the construction of fixed assets		1.7	-	0.6	-	2.3	1.6	-	0.5	-	2.1
Accruals and deferred income		55.6	-	0.5	0.1	56.2	72.6	-	0.4	0.1	73.1
Capital grant		0.1	-	-	-	0.1	0.1	-	-	-	0.1
		690.5	-	1.1	0.1	691.7	681.0	-	1.0	0.1	682.1
(b) Amounts falling due after more than one year:											
Borrowings	10	1,404.0	-	-	-	1,404.0	1,399.5	-	-	-	1,399.5
Trade creditors		0.4	-	-	-	0.4	0.7	-	-	-	0.7
Liability for index-linked swaps	12	44.3	-	-	-	44.3	4.9	-	-	-	4.9
Accruals and deferred income		-	-	-	-	-	0.7	-	-	-	0.7
Capital grant		0.9	-	-	-	0.9	1.0	-	-	-	1.0
Customer capital contributions towards the construction of fixed assets		91.6	-	0.7	-	92.3	83.3	-	1.5	-	84.8
		1,541.2	-	0.7	-	1,541.9	1,490.1	-	1.5	-	1,491.6

10. Borrowings

	2014									2013
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Repayable as follows:										
In more than one year but not more than two years	-	-	-	-	-	39.6	-	-	-	39.6
In more than two years but not more than five years	351.1	-	-	-	351.1	197.9	-	-	-	197.9
In more than five years	1,052.9	-	-	-	1,052.9	1,162.0	-	-	-	1,162.0
	1,404.0	-	-	-	1,404.0	1,399.5	-	-	-	1,399.5

- (a) At 31 March 2014 Wales & West Utilities Finance plc had in issue guaranteed bonds with a nominal value of £1,365.0m (2013: £1,365.0m) and a book value of £1,365.0m (2013: £1,359.9m). Included in the book value is £16.6m (2013: £13.4m) of accrued inflation on index-linked bonds. The guaranteed bonds have legal maturities ranging between December 2016 and December 2036, as outlined in the following table:

Nominal value	Coupon	Class	Issue date	Redemption date	Book value
£250m	6.25%	A	10 July 2009	30 November 2021	£247.8m
£200m	5.125%	A	2 December 2009	2 December 2016	£198.5m
£300m	5.75%	A	31 March 2010	29 March 2030	£293.7m
£100m	2.496% Index-linked	A	31 March 2010	22 August 2035	£116.0m
£115m	6.75%*	B	31 March 2010	17 December 2018/2036*	£113.6m
£250m	4.625%	A	4 November 2011	13 December 2023	£247.8m
£150m	5.00%	A	4 November 2011	7 March 2028	£147.6m
£1,365m					£1,365.0m

* Legal maturity of the bond is 2036; however, the bond can be redeemed at the Group's sole option in 2018. If not redeemed in December 2018, the coupon for the bond increases to 3 month LIBOR + 9.4%, therefore management intends to refinance these borrowings by 2018 and as a result borrowings are disclosed as maturing within five years.

All of the bonds are unconditionally and irrevocably guaranteed by the Company and its immediate parent, Wales & West Utilities Holdings Limited, pursuant to a guarantee and security agreement entered into over the entire property, assets, rights and undertakings of each guarantor, in the case of the Company to the extent permitted by the Gas Act and its Gas Transportation Licence.

- (b) At the year end, the Company had borrowed £40.0m (31 March 2013: £40m) under its revolving credit facility which matures in December 2018, with a book value at 31 March 2014 of £39.0m (2013: £39.6m). The floating interest rate on these loans during the year ranged from LIBOR + 0.60% to LIBOR + 3.25%.

10. Borrowings (continued)

- (c) In December 2013, WWU refinanced its medium term committed revolving bank facilities for a five year term ending December 2018. The senior secured Class A capex facility for £125.0m and the Class B bank facility for £25.0m were replaced with the same facility at lower costs. The refinancing also allowed WWU to increase the size of the 364 day debt service reserve liquidity facility from £55.0m to £70.0m

11. Gross borrowings

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Gross value of loans	1,405.0	-	-	-	1,405.0	1,405.0	-	-	-	1,405.0
	1,405.0	-	-	-	1,405.0	1,405.0	-	-	-	1,405.0

The maturity profile of the Group's gross borrowings was as follows:

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
In more than one year but not more than two years	-	-	-	-	-	40.0	-	-	-	40.0
In more than two years but not more than five years	355.0	-	-	-	355.0	200.0	-	-	-	200.0
In more than five years	1,050.0	-	-	-	1,050.0	1,165.0	-	-	-	1,165.0
	1,405.0	-	-	-	1,405.0	1,405.0	-	-	-	1,405.0

The difference between gross borrowings as disclosed above and net borrowings as disclosed in notes 9 and 10 reflect the unamortised element of the debt arrangement fees of £17.6m (2013: £18.9m) and the accrued inflation on the index-linked bond of £16.6m (2013: £13.4m). The gross borrowings do not include the £574.9m (2013: £548.8m) of intra-group indebtedness to the immediate parent undertaking.

The gross borrowings disclosure has been revised to exclude the accrued inflation on the index-linked bond and accrued liability on index-linked swap contracts.

12. Financial instruments and risk management

(a) Interest rate and index-linked swaps

The Group has entered into interest rate swap arrangements in order to manage the interest rate exposure of the Group and not for trading or speculative purposes.

The Group has entered into Index-linked interest rate swaps to mitigate the impact of the index-linked revenues which the Company/Group receives as part of its licence obligation under the price control settlement.

Index-linked swaps

As at 31 March 2014, the Group held index-linked swaps with a notional principal of £1,004.0m (2013: £1,004.0m) which have the effect of index-linking the interest rate to the UK retail price index ("RPI"). The interest rates on the pay leg of these swaps at 31 March 2014 ranged between 0.87% and 2.23% (fixed) plus RPI (2013: 0.69% and 1.71% (fixed) plus RPI). The maturity dates of these swaps range between November 2023 and November 2039 (2013: between November 2023 and November 2039).

Interest rate swaps

As at 31 March 2014, the Group held an interest rate swap with a notional principal of £40.0m (2013: £40.0m) of interest rate swaps which fixes the interest rate of floating liabilities held by the Group. The interest rate on this swap at 31 March 2014 was 5.19% (2013: 5.19%) The maturity date of this swap is November 2018 (2013: November 2018).

As at 31 March 2014, the Group held further interest rate swaps with a notional principal of £234.4m (2013: £234.4m), which overlay an equivalent amount of the index-linked swaps, converting them from floating to fixed rate. The pay leg on these swaps is LIBOR with the receive leg at 31 March 2014 ranged between 2.91% and 4.13% (2013: 2.91% and 4.13%). The maturity date of these swaps range between December 2018 and March 2030 (2013: between December 2018 and March 2030).

(b) Interest rate composition of gross borrowings

After taking account of the interest rate swaps entered into by the Group, the fixed and floating interest rate profile of the Group's gross borrowings, including intra-group indebtedness, was:

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Fixed rate	790.9	-	-	-	790.9	764.8	-	-	-	764.8
Fixed real rate	1,104.0	-	-	-	1,104.0	1,104.0	-	-	-	1,104.0
Floating rate	85.0	-	-	-	85.0	85.0	-	-	-	85.0
Total	1,979.9	-	-	-	1,979.9	1,953.8	-	-	-	1,953.8

Borrowings with a fixed real rate comprise £100m (2013: £100m) of 2.496% index-linked bonds and £1,004.0m (2013: £1,004.0m) of other borrowings hedged by index-linked swaps which have the effect of index-linking the interest rate to the RPI. The interest rates on these swaps at 31 March 2014 ranged between 0.87% and 2.23% (fixed) plus RPI (2013: 0.69% and 1.71% (fixed) plus RPI). The maturity dates of these swaps range between November 2023 and November 2039 (2013: between November 2023 and November 2039).

The above analysis includes £574.9m (2013: £548.8m) of intra-group indebtedness to the immediate parent undertaking. Interest was chargeable on these loans at 15% (2013: 15%) on the fixed element and LIBOR + 14% (2013: LIBOR + 14%) on the floating element.

12. Financial instruments and risk management (continued)

(c) Interest rate profile of fixed rate borrowings

After taking account of the interest rate swaps entered into by the Group, the weighted average interest rate profile of the Group's gross borrowings at 31 March 2014, including intra-group indebtedness, together with the weighted average period for which the rate is fixed was:

	Weighted average interest rate									
	2014					2013				
Currency	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	%	%	%	%	%	%	%	%	%	%
Sterling: Fixed rate	4.99	-	-	-	4.99	4.99	-	-	-	4.99
Fixed real rate	3.27	-	-	-	3.27	3.27	-	-	-	3.27
Intercompany fixed rate	15.00	-	-	-	15.00	15.00	-	-	-	15.00

The fixed real rates exclude the indexation charge applicable to the index-linked bonds and index-linked swaps. The index-linked swap arrangements fix the real interest rate cost. The variable inflation is charged to interest payable and is accrued during the year.

(d) Maturity profile of financial instruments

	2014	2013	Weighted average period until maturity	
	£m	£m	2014	2013
			Years	Years
Liability for index-linked swap accretion	44.3	4.9	2.0	3.0
Liability for index-linked bonds	16.6	13.4	21.4	22.4
	60.9	18.3		

The liability for index-linked swap contracts represents the accrued inflation on those instruments. All index-linked swaps held by the Group have a contracted payment date for the accrued inflation of 31 March 2016.

The liability for index-linked bonds represents the accrued inflation and is repayable at maturity in August 2035.

12. Financial instruments and risk management (continued)

(e) Borrowing facilities

Undrawn committed borrowing facilities were:

	2014 £m	2013 £m
Committed borrowing facilities available	150.0	150.0
Drawn	(40.0)	(40.0)
Undrawn committed facilities as at 31 March	110.0	110.0

(f) Fair values of financial instruments

In the table below, the fair value of short term borrowings, current asset investments, cash at bank and in hand and bank loans approximates to book values due to the short maturity of these instruments after reflecting £1.0m (2013: £0.4m) of unamortised debt fees.

The fair values of long term instruments have been determined by reference to prices available from the financial markets on which these borrowings are traded.

All of the guaranteed bonds are listed on the London Stock Exchange. The fair value of the guaranteed bonds has been calculated using the 31 March 2014 quoted prices.

The fair values of the derivative financial instruments represent a liability. This liability would only materialise if the Group ceases trading or the derivative financial instruments were terminated prior to their maturity and future anticipated interest rates remain at year end levels. This termination value may differ to the fair value liability shown below.

	At 31 March 2014		At 31 March 2013	
	Book value £m	Fair value £m	Book value £m	Fair value £m
Primary financial instruments held or issued to finance the Group's operations:				
Guaranteed bonds	(1,365.0)	(1,551.0)	(1,359.9)	(1,631.2)
Bank debt	(39.0)	(40.0)	(39.6)	(40.0)
Cash at bank and in hand	53.3	53.3	43.8	43.8
	(1,350.7)	(1,537.7)	(1,355.7)	(1,627.4)
Derivative financial instruments held to manage the interest rate profile and matched by primary financial instruments:				
Index-linked swaps	(59.9)	(525.0)	(21.2)	(589.6)
Interest rate swaps	-	(7.2)	-	(10.7)
	(59.9)	(532.2)	(21.2)	(600.3)
	(1,410.6)	(2,069.9)	(1,376.9)	(2,227.7)

12. Financial instruments and risk management (continued)

(f) Fair values of financial instruments (continued)

The fair value of the Index-linked and interest rate swaps of £532.2m (2013: £600.3m) reflects the credit adjusted position at 31 March 2014. The economic fair value of the swap portfolio as at 31 March 2014 was £670.4m (2013: £736.2m). These valuations may not be the same as a termination valuation in the event that swaps would be cancelled or transferred to a third party.

The fair value of derivative financial instruments matched to primary financial instruments relates to long term borrowings with a book value of £1,404.0m (2013: £1,399.5m) which have been included within the primary financial instruments issued to finance the Group's operations at a fair value of £1,591.0m (2013: £1,671.2m), which is the redemption value of those borrowings.

The difference between net borrowings as disclosed above and gross borrowings as disclosed in note 11 reflect the unamortised element of the debt arrangement fees of £17.6m (2013: £18.9m) and the liability for index-linked swap contracts of £44.3m (2013: £4.9m).

(g) Losses on derivative financial instruments

The fair value of losses on derivative financial instruments is not recognised in the financial statements. These instruments are held to manage the Group's interest rate exposures and the resultant fixed interest charges are made in the accounting periods to which they relate. The table below analyses the composition of the fair value losses (note 12(f)). Of these losses £487.9m (2013: £595.4m) are notional and would only materialise if the Group were to cease trading or the derivative financial instruments were terminated prior to their maturity and future anticipated interest rates remain at year end levels.

	Total losses
	£m
At 1 April 2013	(600.3)
Movement in fair value	68.1
At 31 March 2014	<u>(532.2)</u>
Of which:	
Losses not expected to be included in 2014/2015 or later years	<u>(487.9)</u>
	<u>(487.9)</u>

The difference between the total losses and the losses not expected to be included in 2014/15 or later years is the amount accrued in the financial statements of £44.3m (2013: £4.9m) (note 9(b)) in respect of liability for index-linked swap contracts.

13. Capital commitments

	2014				2013				
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m
Contracted for but not provided in the financial statements	7.3	-	-	-	7.3	9.5	-	-	9.5

In order to meet regulatory and service standards, the Group and Company has longer term capital expenditure obligations within the regulated gas distribution business, which include investments to meet shortfalls in performance and condition, and to provide for new demands and growth.

The determination for the eight year regulatory period which commenced 1 April 2013 and ends 31 March 2021 includes capital and replacement investment of £1,006.0m (in 2009/10 prices). The determination for the five year regulatory period ended 31 March 2013 included capital and replacement investment of £643.8m (in 2005/6 prices).

14. Leasing commitments

	2014				2013				
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m
At 31 March 2014 and 31 March 2013 there were revenue commitments, in the ordinary course of business in the next year to the payment of rentals on non-cancellable operating leases expiring:									
Land and buildings									
Within one year	0.1	-	-	-	0.1	0.2	-	-	0.2
Between two and five years	0.2	-	-	-	0.2	0.1	-	-	0.1
After five years	0.2	-	-	-	0.2	0.9	-	-	0.9
	0.5	-	-	-	0.5	1.2	-	-	1.2
Others									
Within one year	0.4	-	-	-	0.4	0.7	-	-	0.7
Between two and five years	0.8	-	-	-	0.8	0.6	-	-	0.6
	1.2	-	-	-	1.2	1.3	-	-	1.3

15. Provisions for liabilities

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
Note	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Insurance provision	(a) 1.8	-	-	-	1.8	2.0	-	-	-	2.0
Environmental and holder demolition provision	(b) 16.0	-	-	-	16.0	17.5	-	-	-	17.5
Onerous interest rate swap contracts provision	(c) 15.6	-	-	-	15.6	16.3	-	-	-	16.3
Wayleaves provision	(d) 5.4	-	-	-	5.4	5.1	-	-	-	5.1
	38.8	-	-	-	38.8	40.9	-	-	-	40.9

(a) Insurance provisions

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Total	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
At 1 April	2.0	-	-	-	2.0	2.1	-	-	-	2.1
Unwinding of discount (note 3(b))	0.1	-	-	-	0.1	0.1	-	-	-	0.1
Utilised in the year	(0.3)	-	-	-	(0.3)	(0.2)	-	-	-	(0.2)
At 31 March	1.8	-	-	-	1.8	2.0	-	-	-	2.0

The insurance provision is the estimate of liabilities in respect of past events incurred by the business. In accordance with insurance industry practice, these estimates were based on experience from previous years and there was, therefore, no identifiable payment date.

15. Provisions for liabilities (continued)

(b) Environmental and holder demolition provision

	2014				2013				
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m
At 1 April	17.5	-	-	-	17.5	29.0	-	-	29.0
Unwinding of discount (note 3(b))	1.3	-	-	-	1.3	1.9	-	-	1.9
Credit for the year	-	-	-	-	-	(7.9)	-	-	(7.9)
Utilised in the year	(2.8)	-	-	-	(2.8)	(5.5)	-	-	(5.5)
At 31 March	16.0	-	-	-	16.0	17.5	-	-	17.5

The environmental and holder demolition provision represents the estimated environmental restoration and remediation costs relating to a number of sites owned and managed by the Group. During the year the Group has reassessed the provision. The provision has been discounted to its estimated net present value. The anticipated timing of the cashflows for statutory decontamination cannot be predicted with certainty, but it is expected to be incurred over the period until 2050.

(c) Onerous interest rate swap contracts provision

	2014				2013				
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m
At 1 April	16.3	-	-	-	16.3	17.0	-	-	17.0
Utilised in the year	(0.7)	-	-	-	(0.7)	(0.7)	-	-	(0.7)
At 31 March	15.6	-	-	-	15.6	16.3	-	-	16.3

As part of the Group's hedging strategy, during the period ended 31 March 2006 the Group acquired from Wales & West Gas Networks (Senior Finance) Limited an interest rate swap contract with a notional value of £924m. This contract was recorded in the financial statements of the Group at its negative fair value on transfer of £50.4m and was offset by an equivalent reduction in the amount that the Group owed Wales & West Gas Networks (Senior Finance) Limited through its intercompany account. The provision is being amortised on a straight line basis over the contract life.

15. Provisions for liabilities (continued)

(d) Wayleaves provision

	2014				2013				
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m
At 1 April	5.1	-	-	-	5.1	2.3	-	-	2.3
Unwinding of discount (note 3(b))	0.4	-	-	-	0.4	0.3	-	-	0.3
Charge to profit and loss account	-	-	-	-	-	2.9	-	-	2.9
Utilised in the year	(0.1)	-	-	-	(0.1)	(0.4)	-	-	(0.4)
At 31 March	5.4	-	-	-	5.4	5.1	-	-	5.1

The wayleaves provision is provided to cover the costs associated with rectifying gas distribution assets which are the subject of ineffective easements or wayleaves. The provision is expected to be utilised over the period until 2020.

16. Called up share capital

	2014				2013				
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m	£m	£m	£m	£m
Authorised: 30,675,000 Ordinary shares of £1 each	30.7	-	-	-	30.7	30.7	-	-	30.7
Allotted and fully paid: 30,675,000 Ordinary shares of £1 each	30.7	-	-	-	30.7	30.7	-	-	30.7

17. Profit and loss account

	Transportation business	De-minimis business	Metering activities	Other activities	Total
	£m	£m	£m	£m	£m
At 1 April 2013	(917.3)	0.9	4.6	5.4	(906.4)
(Loss)/profit for the financial year	(33.4)	0.2	0.2	2.0	(31.0)
Actuarial loss on pension Scheme (note 24)	(14.1)	-	-	-	(14.1)
At 31 March 2014	(964.8)	1.1	4.8	7.4	(951.5)
Pension liability recorded in reserves	107.1	-	-	-	107.1
Profit and loss reserves excluding pension liability	(857.7)	1.1	4.8	7.4	(844.4)

18. Net cash inflow from operating activities

	2014				2013					
	Transportation business	De-minimis business	Metering activities	Other activities	Transportation business	De-minimis business	Metering activities	Other activities	Total	
	£m	£m	£m	£m	£m	£m	£m	£m	£m	
<u>Continuing operations:</u>										
Operating profit	140.3	0.3	0.3	2.6	143.5	58.1	0.3	0.2	1.0	59.6
Depreciation of tangible fixed assets	54.1	-	0.9	-	55.0	67.2	-	1.4	-	68.6
Amortisation of capital contributions	(1.7)	-	(0.4)	-	(2.1)	(1.5)	-	(0.6)	-	(2.1)
Amortisation of grants	(0.1)	-	-	-	(0.1)	(0.1)	-	-	-	(0.1)
Profit on disposal of fixed assets	-	-	-	(1.4)	(1.4)	-	-	-	(0.1)	(0.1)
Exceptional restructuring (credit)/charge	(3.0)	-	-	-	(3.0)	14.9	-	-	-	14.9
Exceptional net decrease in provisions	-	-	-	-	-	(5.0)	-	-	-	(5.0)
Net (increase)/decrease in stocks	(0.4)	-	-	-	(0.4)	1.5	-	-	-	1.5
Net (increase)/decrease in debtors	(2.4)	-	-	(0.2)	(2.6)	(0.6)	(0.2)	(0.7)	(0.7)	(2.2)
Net (decrease)/increase in creditors	2.4	-	(0.2)	-	2.2	(20.8)	-	(0.3)	-	(21.1)
Restructuring payments	(11.7)	-	-	-	(11.7)	(1.1)	-	-	-	(1.1)
Difference between pension charge and cash contributions	(8.5)	-	-	-	(8.5)	(14.7)	-	-	-	(14.7)
Movement in provisions for liabilities	(5.3)	-	-	-	(5.3)	(6.2)	-	-	-	(6.2)
Net cash inflow from operating activities	163.7	0.3	0.6	1.0	165.6	91.7	0.1	-	0.2	92.0

19. Analysis of changes in financing in the year

	Share capital		Long term loans	
	2014 £m	2013 £m	2014 £m	2013 £m
At 1 April	30.7	30.7	1,386.1	1,383.7
Debt issue costs	-	-	(1.1)	-
Amortisation of debt issue costs and discount	-	-	2.4	2.4
At 31 March	30.7	30.7	1,387.4	1,386.1

20. Analysis of changes in cash in the year

	2014 £m	2013 £m
At 1 April	43.8	48.4
Net cash inflow/(outflow)	9.5	(4.6)
At 31 March	53.3	43.8

21. Analysis of cash and cash deposits

	Note	2014 £m	2013 £m	2014 Change in year £m	2013 Change in year £m
Cash at bank and in hand	20	53.3	43.8	9.5	(4.6)
Current asset investments – cash on short-term deposit		-	-	-	(150.0)
		53.3	43.8	9.5	(154.6)

22. Reconciliation of net cash flow to movement in net debt

2014	2013
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	£m	£m
Increase/(decrease) in cash as per cash flow statement	9.5	(4.6)
Debt issue costs	1.1	-
Amortisation of issue costs and discount	(2.4)	(2.4)
Cash transferred from short-term deposit	-	(150.0)
Decrease/(increase) in net debt	<u>8.2</u>	<u>(157.0)</u>
At 1 April	<u>(1,342.3)</u>	<u>(1,185.3)</u>
At 31 March	<u><u>(1,334.1)</u></u>	<u><u>(1,342.3)</u></u>

	Note	2014 £m	2013 £m
Gross debt	19	<u>(1,387.4)</u>	(1,386.1)
Cash and cash equivalents	21	<u>53.3</u>	43.8
Net debt		<u><u>(1,334.1)</u></u>	<u><u>(1,342.3)</u></u>

23. Directors' and officers' loans and transactions

No loans or credit transactions with any directors, officers or connected persons subsisted during the year or were outstanding at the end of the financial year.

The only transactions with directors during the year were payments of directors' remuneration, as disclosed in note 2.

24. Pension Scheme

The Group operates one pension scheme which has defined contribution and defined benefit sections.

Defined benefit section

The Group operates a funded defined benefit pension scheme, the Wales & West Utilities Pension Scheme ("the Scheme"). The Scheme funds are administered by trustees and are independent of the Group's finances. Contributions are paid to the Scheme in accordance with the Schedule of Contributions agreed between the Trustees and the Group.

A full actuarial valuation as at 31 March 2013 has been completed by Lane Clark & Peacock and showed a deficit of £92.1m. The calculations carried out to produce the results of this valuation were updated to the accounting date by an independent qualified actuary in accordance with FRS17. As required by FRS17, the value of the defined benefit liabilities has been measured using the projected unit method.

The key FRS17 assumptions used for the Scheme are set out below, along with the fair value of assets, a breakdown of the assets into the main asset classes, the present value of the FRS17 liabilities and the net deficit of assets below the FRS17 liabilities (which equals the gross pension liability).

Financial Assumptions	2014	2013
Inflation assumption	3.40% pa	3.40% pa
Discount rate	4.35% pa	4.40% pa
Rate of increase in pensions in payment	3.40% pa	3.40% pa
Rate of increase in salaries	4.15% pa	4.15% pa
Mortality Assumptions	2014	2013
Life expectancy of a male aged 60	28	27
Life expectancy of a male currently age 40 from age 60	30	30

24. Pension Scheme (continued)

The assets in the Scheme (excluding Defined Contribution Section of the Scheme and the members' AVC funds) and the expected rates of return at 31 March 2014 and 31 March 2013 were:

Asset distribution and expected return

	Expected return % pa	2014 Fair value £m	Expected return % pa	2013 Fair value £m
Equities	7.95	143.9	7.55	130.0
Bonds	3.45	129.5	3.05	135.4
Property	5.95	16.7	5.55	14.9
Diversified Growth Fund	6.95	84.0	6.55	70.5
Cash	0.50	0.9	0.50	4.4
Contributions due		-		8.6
Total market value of assets		<u>375.0</u>		<u>363.8</u>

The expected long term rate of return on net assets has been derived so as to be consistent with market yields at the accounting date and previous years accounting disclosures.

Equities – As at 31 March 2014 it is assumed that equities will return 4.5% above the return on long duration Government bonds.

Property – As at 31 March 2014 it is assumed that property will achieve a return of 2.5% above the return on long duration Government bonds.

Government Bonds – As at 31 March 2014 it is assumed that Government bonds will achieve a return in line with the annualised gross redemption yield on UK Gilts All Stocks 15 year index.

Diversified Growth Fund – As at 31 March 2014 it is assumed that the diversified growth fund will return 3.5% above the return on long duration Government bonds.

Cash – As at 31 March 2014 it is assumed that cash will achieve a return equal to the Bank of England Base Rate.

The following amounts at 31 March 2014 and 31 March 2013 were measured in accordance with the requirements of FRS17:

Balance sheet	2014 £m	2013 £m
Total fair value of assets	375.0	363.8
FRS17 value of liabilities	(428.6)	(413.9)
Deficit in the Scheme	<u>(53.6)</u>	<u>(50.1)</u>

The Scheme is represented on the balance sheet at 31 March 2014 as a liability under FRS17 which amounts to £53.6m (2013: £50.1m).

24. Pension Scheme (continued)

Over the year to 31 March 2014, contributions by the Group of £25.4m (2013: £23.9m) were made in respect of members of the defined benefit section. In addition, £2.3m (2013: £1.7m) has been set aside by the Group outside of the Scheme during the year in order to meet the Scheme's expenses. At 31 March 2014 £nil (2013: £nil) was accrued in respect of contributions due to the defined benefit section.

A deferred tax asset in respect of the pension deficit with a tax value of £10.7m (2013: £11.5m) has not been recognised as there is insufficient evidence that the asset will be recoverable.

It has been agreed that future ongoing employer contribution for the next two years will be at a rate of 37.7% (2013: 37.7%) of pensionable salary plus an allowance for expenses. In addition, the Group has agreed to a 15 year deficit recovery plan following the 31 March 2012 actuarial valuation with contributions of £14.4m for the year ended 31 March 2013, £10.1m per annum for the three years ending 31 March 2016, £12.5m per annum until 31 March 2020 and £3.3m per annum until 31 March 2024.

The following amounts have been recognised in the performance statements in the year to 31 March 2014 and 31 March 2013 under the requirements of FRS17:

	2014	2013
	£m	£m
Profit and loss account		
Analysis of amounts charged to operating costs:		
Current service cost (employer's part only)	9.6	9.2
Curtailment loss	-	8.6
Total operating charge	9.6	17.8
	2014	2013
	£m	£m
Analysis of amounts (credited)/charged to other finance costs:		
Expected return on pension Scheme assets	19.7	17.6
Interest on post retirement liabilities	(17.6)	(16.6)
Net income to other finance costs	2.1	1.0

The Scheme is now closed to new entrants and, under the method used to calculate pension costs in accordance with FRS17, the cost as a percentage of covered pensionable payroll will tend to increase as the average age of the membership increases.

The curtailment loss represents the £7.3m pension strain payable by the group for those employees who have accepted voluntary redundancy effective 31 December 2012 and is included in the £13.0m restructuring exceptional item as described in Note 1(b)(i).

The following amounts have been recognised within the statement of total recognised gains and losses under FRS17:

	2014	2013
	£m	£m
Actual return less expected return on Scheme assets	(10.2)	20.7
Experience gains/(losses) on obligations	4.2	(3.4)
Changes in assumptions underlying the present value of the obligation	(8.1)	(51.0)
Actuarial loss recognised in the Statement of total recognised gains and losses	(14.1)	(33.7)
Cumulative actuarial loss recognised in the Statement of total recognised gains and losses	(107.1)	(93.0)

24. Pension Scheme (continued)

Changes in the present value of the defined benefit obligations are as follows:

	2014 £m	2013 £m
Opening defined benefit obligations	413.9	329.1
Current service cost	9.6	9.2
Curtailement loss	-	8.6
Interest cost	17.6	16.6
Employee contributions	0.8	0.9
Benefits paid	(17.2)	(5.0)
Actuarial loss	3.9	54.5
Closing defined benefit obligations	<u>428.6</u>	<u>413.9</u>

Changes in the fair value of the Scheme assets are as follows:

	2014 £m	2013 £m
Opening fair value of Scheme assets	363.8	297.0
Expected return on assets	19.7	17.6
Employer contributions	25.4	23.9
Employee contributions	0.8	0.9
Contributions due	(7.3)	8.6
Benefits paid	(17.2)	(5.0)
Actual less expected return on assets	(10.2)	20.8
Closing fair value of Scheme assets	<u>375.0</u>	<u>363.8</u>

Amounts for the five years ended 31 March 2014 are as follows:

	2014 £m	2013 £m	2012 £m	2011 £m	2010 £m
Defined benefit obligations	(428.6)	(413.9)	(329.1)	(285.3)	(295.3)
Total assets	375.0	363.8	297.0	259.7	231.2
Deficit	<u>(53.6)</u>	<u>(50.1)</u>	<u>(32.1)</u>	<u>(25.6)</u>	<u>(64.1)</u>
Experience adjustments on the obligation	4.2	(3.4)	0.4	0.4	13.3
Experience adjustments on Scheme assets	(10.2)	20.8	2.8	(0.6)	44.5

Defined contribution Scheme

The Group also operates a defined contribution section of the pension Scheme for staff.

The employer paid a further £1.5m (2013: £1.4m) during the regulatory year ended 31 March 2014 in respect of defined contribution members.

25. Immediate and ultimate parent companies

The immediate parent Company is Wales & West Utilities Holdings Limited and the ultimate parent Company and controlling party is Wales & West Gas Networks (Holdings) Limited. Wales & West Gas Networks (Holdings) Limited is the parent undertaking of the largest group of undertakings. Wales & West Utilities Holdings Limited is the parent undertaking of the smallest group of undertakings to consolidate Wales & West Utilities Limited. Consolidated financial statements are prepared by both the immediate and ultimate parent undertakings up to 31 December each year, being their statutory year end. Copies of the annual financial statements of Wales & West Gas Networks (Holdings) Limited and Wales & West Utilities Holdings Limited may be obtained from the Company Secretary, Wales & West Gas Networks (Holdings) Limited, Wales & West House, Spooner Close, Celtic Springs, Coedkernew, Newport, NP10 8FZ.

On 10 October 2012 the ultimate parent Company, Wales & West Gas Networks (Holdings) Limited (formerly MGN Gas Networks (UK) Limited) was acquired by a consortium led by Cheung Kong (Holdings) Limited, a Company incorporated in Hong Kong.

The shares in the ultimate parent Company, Wales & West Gas Networks (Holdings) Limited, are owned equally by West Gas Networks Limited and Western Gas Networks Limited. These two companies are ultimately owned by a consortium comprising Cheung Kong Holdings Limited (30%), Cheung Kong Infrastructure Holdings Limited (30%), Power Assets Holdings Limited (30%) and Li Ka Shing Foundation (10%).

26. Related party transactions

In respect of the year from 1 April 2013 to 31 March 2014

(a) Xoserve Limited

The Group owns 10% (2013: 10%) of the issued share capital of Xoserve Limited ("Xoserve"). Xoserve is owned jointly by the UK Gas Distribution companies and National Grid group as owner of the gas transmission business in the UK.

Xoserve provides gas throughput (meter reading) and billing information to the Group which is used by the Group in setting its regulated gas distribution charges to gas transporters. The cost to the Group of Xoserve providing these services was £5.7m (2013: £4.6m) in respect of the year ended 31 March 2014, of which £1.6m (2013: £1.0m) was charged to capital.

(b) Seabank Power Limited

The Group has a contract with Seabank Power Limited to provide asset maintenance. Seabank Power Limited is 50% owned by Electricity First Limited, which in turn is 25% owned by Cheung Kong Infrastructure and 25% owned by Power asset Holdings; both companies hold 30% of the share capital of West Gas Networks Limited and Western Gas Networks Limited.

The services provided to Seabank Power Limited are on normal commercial terms. The Group received £0.1m of income (from 10 October 2012 to 31 March 2013: £0.1m) in respect of services provided to Seabank Power Limited and incurred costs of £0.1m (from 10 October 2012 to 31 March 2013: £0.1m) for providing those services, in respect of the year ended 31 March 2014.

Seabank Power Limited is a related party from 10 October 2012 when the ultimate parent Company, Wales & West Gas Networks (Holdings) Limited (formerly MGN Gas Networks (UK) Limited) was acquired by a consortium led by Cheung Kong (Holdings) Limited, a Company incorporated in Hong Kong.

26. Related party transactions (continued)

(c) Hutchison Whampoa Limited

Cheung Kong (Holdings) Limited (HK), a Company which holds a 30% interest in the ultimate parent Company Wales & West Gas Networks (Holdings) Limited, owns 49.97% of Hutchison Whampoa Limited ("HWL"). HWL owns 78.16% of Cheung Kong Infrastructure Holdings Limited (HK), a Company which holds 30% of the shares of Wales and West Gas Networks (Holdings) Group. During the year ended 31 March 2014 the Group has been invoiced by Hutchison International Limited for the following services negotiated by HWL.

Oracle Unlimited Deployment Programs Licencing agreement - cost to the Group £0.2m for the year ended 31 March 2014 (2013: £nil). The contract is for a 3 year period from 1 April 2013.

In respect of the period from 1 April 2012 to 10 October 2012

The following were related parties up to 10 October 2012 when the ultimate parent Company, Wales & West Gas Networks (Holdings) Limited (formerly MGN Gas Networks (UK) Limited) was acquired by a consortium led by Cheung Kong (Holdings) Limited, a Company incorporated in Hong Kong. Therefore the transactions below refer to the period up to 10 October 2012.

(d) Corona Energy Retail Limited group

The Group provided gas transportation services to the three companies in the Corona Energy Retail Limited ("Corona") group. Corona group is owned by Macquarie Bank Limited, a Company which held an indirect interest in the ultimate parent Company Wales & West Gas Networks (Holdings) Limited (formerly MGN Gas Networks (UK) Limited) until 10 October 2012. These services are provided on normal commercial terms in common with all other gas shippers operating in the Group's geographic region. The income to the Group in respect of these services to the Corona group was £6.9m for the period from 1 April 2012 to 10 October 2012.

(e) Arqiva Limited

The Group received telemetry services from Arqiva Limited ("Arqiva"). Arqiva is owned by a number of investors including Macquarie Bank Limited, CPP Investment Board European Holdings Sarl and Codan Trust Company (Cayman) Limited, which held an interest in the ultimate parent Company Wales & West Gas Networks (Holdings) Limited (formerly MGN Gas Networks (UK) Limited) until 10 October 2012. These services are received on normal commercial terms. The cost to the Group in respect of these services from Arqiva for the period from 1 April 2012 to 10 October 2012 was £0.6m.

(f) Onstream Limited

The Group received meter asset management services from Onstream Limited ("Onstream"). Onstream was acquired by Macquarie Bank Limited, a Company which held an indirect interest in the ultimate parent Company Wales & West Gas Networks (Holdings) Limited, in October 2011. These services are received on normal commercial terms. The cost to the Group in respect of these services from Onstream was £0.2m for the period from 1 April 2012 to 10 October 2012.